



## Office of Multnomah County Auditor

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To: Chair Kafoury; Commissioners Shiprack, McKeel, Smith and Bailey; Sheriff Staton;  
District Attorney Underhill.

From: County Auditor Steve March; Auditors Fran Davison and Marc Rose

Subject: Housing Inventory Special Report (fulfilling note from FY-2015 Budget work session)

As noted, this Housing Inventory Special Report fulfills the stated Budget note by compiling information about County programs that provide housing assistance in one form or another. The larger questions of what are the gaps in the services and programs that may be needed were beyond the scope of this report and require on-going work not only of County programs and services but of our other partners in the community, including the Cities of Portland and Gresham, the housing agency Home Forward, and the non-profit organizations that also provide a lot of the direct services to those in need.

We are heartened to see not only the County's housing working group active but also the greater partnership and cooperation of the County, cities, housing agency and non-profits working together as "A Home For Everyone" Coordinating Committee. Solving homelessness and housing issues will require a broad, comprehensive and coordinated approach that the County cannot achieve alone. The County and its partners in the Coordinating Committee will need to analyze all programs from a system point of view, with strong performance measures guiding decision-making around effectiveness and impacts.





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Special Report, October 2014  
Housing Inventory  
Fran Davison, Management Auditor  
Marc Rose, Management Auditor

**Overview**

This special report of the Multnomah County Auditor's Office provides an inventory of County programs that provide housing assistance.

Our office collaborated with the U.S. Government Accountability Office on an audit that included reviewing programs that provide rent assistance to low-income households. Our focus was on programs in the Community Services Division within the Department of County Human Services (DCHS). As we reviewed Community Services programs, we identified a number of programs in other divisions and departments that provide housing assistance to vulnerable populations. At the same time we decided to conduct an inventory of housing services, the Board of County Commissioners included the following budget note in the fiscal year (FY) 2015 budget work sessions:

DCHS: Work with other County departments to conduct an inventory of programs that have housing as a component and provide a briefing to the Board by October 2014.

The County Auditor's Office decided to conduct a housing program inventory in a manner that would satisfy the budget note.

## **Summary**

We circulated a survey to compile an inventory of housing assistance programs throughout the County. The Scope and Methodology section on page 7 describes our process. The survey is in Appendix B.

The information we collected included funding levels and funding sources, program summaries, number served, average length of assistance, types of housing assistance, eligibility requirements, and other characteristics. We analyzed survey responses to create a summary of each identified housing assistance program (Appendix A), and to build an online, interactive report of County programs that provide housing-related assistance.

Programs across a range of divisions – from Aging and Disability Services to Juvenile Justice – provide housing assistance in one form or another. Our inventory revealed the following:

- Some programs provide deep, intensive assistance while others provide relatively shallow assistance, which in part accounts for great variation across programs in cost per individual/household served.
- Many County programs include similar types of housing assistance; the most common types of housing assistance in the County are case management/supportive services and rent assistance.

## **Background**

### **Current Environment in Multnomah County**

Many factors conspire to make Multnomah County a difficult place to obtain and maintain housing, particularly for the very poor. Households face the challenges of a very tight rental market, a lack of affordable housing, and the erosion of employment opportunities. In addition, research indicates that very poor households experience a high incidence of a range of challenges including mental illness, low educational background, weak employment history, racial discrimination, trauma, and experience with domestic violence.

### **The County's Role in Housing Assistance**

Multnomah County's primary role is to provide housing assistance and homelessness prevention services for families, survivors of domestic violence, and youth. The County, in its role as a human services provider, also provides housing assistance to people with developmental disabilities, mental health issues, substance dependence, those living with HIV, and recently released criminal offenders.

## County Housing Assistance Inventory

The Auditor's Office developed a survey to collect information on programs that provide housing-related assistance. We identified County Program Offers from the FY 2014 adopted budget that mention housing assistance and distributed our survey to the program contacts listed in the Program Offers. We reviewed responses for reasonableness, and in some cases asked for clarifying information. The Auditor's Office did not independently verify the accuracy of information collected. We view this as a first step in assembling an inventory of County programs that provide housing assistance. The Objectives, Scope and Methodology section provides a more detailed description of our data collection process.

### **County Housing Programs and Expenditures**

Through our survey and inventory, we identified 30 County programs that provided some form of housing assistance across three departments and eight divisions. The majority of programs were in DCHS, and over half in DCHS's Division of Community Services.

Based on survey responses, County spending on housing assistance programs was more than \$21 million in FY 2014, with about half of that spending (\$10,415,500) coming from the County general fund. Exhibit 1 below illustrates FY 2014 housing assistance spending by department and division.

#### **Exhibit 1**

	<b>County General Fund Portion</b>	<b>Total Expenditures</b>
<b>DCHS</b>	<b>\$9,139,402</b>	<b>\$17,477,124</b>
Community Services	\$6,956,075	\$11,749,771
Mental Health and Addiction Services	\$1,022,327	\$3,463,237
Domestic Violence Coordination Office	\$882,000	\$1,597,684
Developmental Disabilities	\$0	\$387,432
Aging and Disability Services	\$279,000	\$279,000
<b>Dept. of Community Justice (DCJ)</b>	<b>\$1,276,098</b>	<b>\$3,251,933</b>
Adult Services Division	\$1,276,098	\$2,786,768
Juvenile Services Division	\$0	\$465,165
<b>Health Department (HD)</b>	<b>\$0</b>	<b>\$569,413</b>
Community Health Services	\$0	\$569,413
<b>Grand Total</b>	<b>\$10,415,500</b>	<b>\$21,298,470</b>

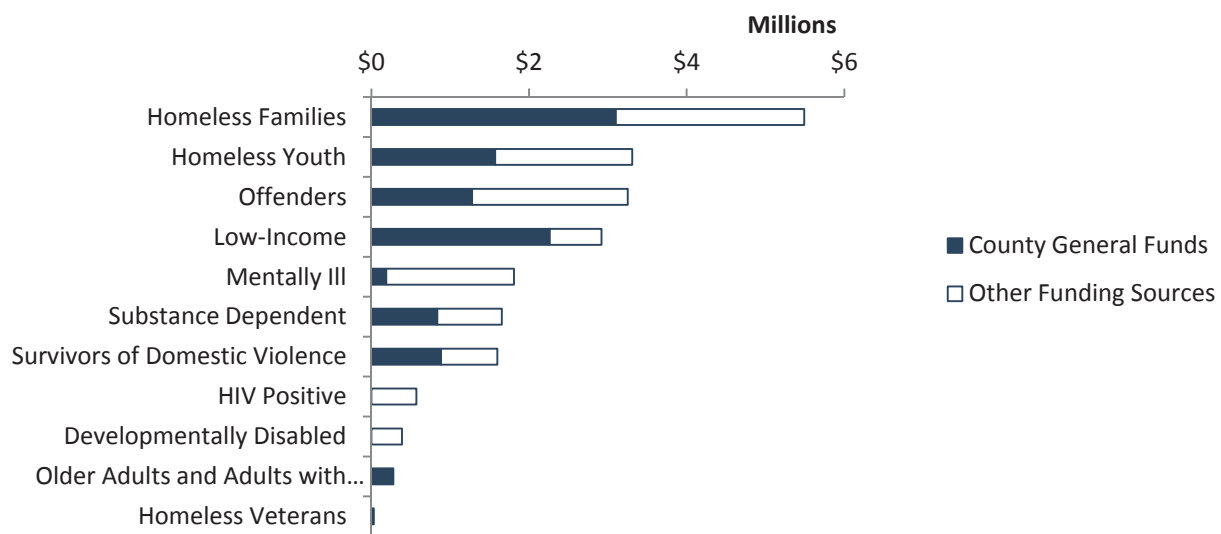
Source: Auditor's Office Analysis

## Populations Served by County Programs

We analyzed survey responses to determine the primary populations the County serves with housing assistance. We identified one primary population for each program, based on the population eligible for services. Some programs serve populations with specific characteristics, such as HIV or veterans, while other programs serve broader populations that may include those with specific characteristics. For example, the Short-term Rent Assistance program serves low-income households; this may include homeless families, veterans or older adults. Exhibit 2 below shows the total expenditures across all identified County housing programs by the population served.

Exhibit 2

### Housing Expenditures by Primary Population Target



Source: Auditor's Office Analysis

## Programs Provide Differing Levels of Assistance

Programs are not readily comparable, because the portfolio of services within each program is a different mix of services, and some methods of assistance are more costly than others. For example, East County Outreach, at an average cost of \$5,000 per household in fiscal year 2014, provides housing placement, rent assistance, support services, and flexible funds for high-barrier clients in East County. Anti-Poverty Services, at an average cost of \$1,305 per household, provides shallower services, primarily case management to help families gain skills and acquire benefits. Some programs provide a wide range of services, making it difficult to calculate a meaningful average cost. For example, the Homeless Families System of Care program includes deep services for homeless families including up to several months of rent assistance, but also emergency shelter. The relatively low cost of emergency shelter skews the average cost for this program.

Exhibit 3 below illustrates the cost per household for selected housing assistance programs.

Exhibit 3

<b>Program</b>	<b>Households Served</b>	<b>Total Spending</b>	<b>Cost per Household</b>
East County Outreach	15	\$75,000	\$5,000
Family Alcohol and Drug-Free Network (FAN)	62	\$262,000	\$4,226
Coordinated Entry for Homeless Families	742	\$2,652,498	\$3,575
Family Unification Project (FUP)	60	\$198,510	\$3,309
Alder School	40	\$61,080	\$1,527
Short-Term Rent Assistance Program	1000	\$1,500,000	\$1,500
Anti-Poverty Services	850	\$1,108,886	\$1,305
Runaway Youth Services	2000	\$498,507	\$249

Source: Auditor’s Office Analysis

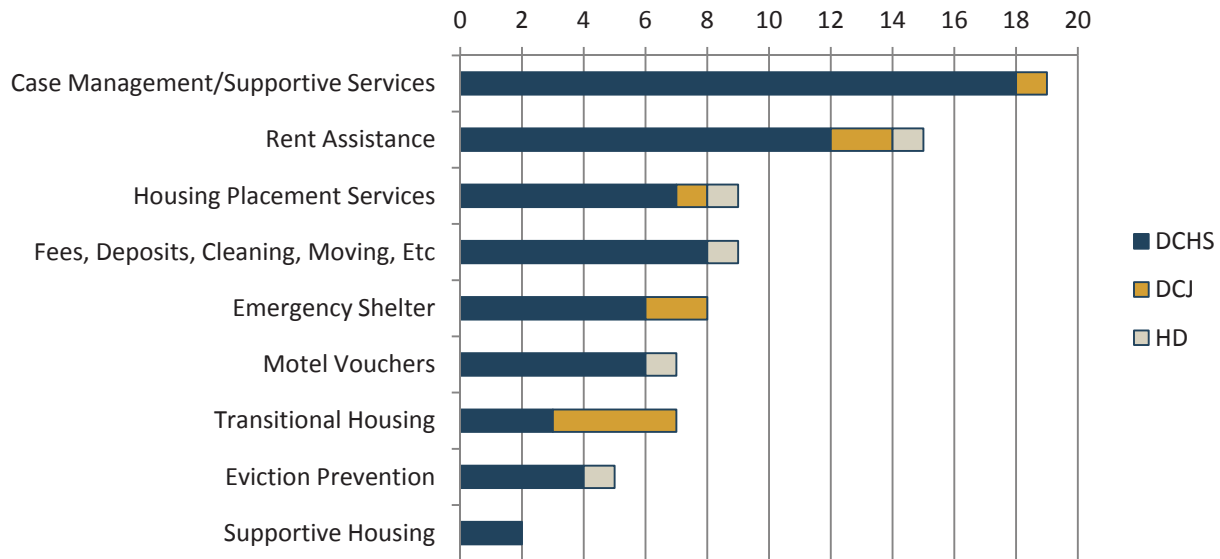
**Some Programs Offer Similar Types of Assistance**

Though the depth of services often differs, some programs provide similar elements of housing assistance. For example, nineteen Community Services programs provide case management as part of the portfolio of services, and twelve programs include rent assistance. Similarly, four programs within the Mental Health and Addictions division of DCHS provide rent assistance. In the Department of Community Justice (DCJ), all four programs included in the survey provide transitional housing services.

The most common type of assistance across County programs is case management/supportive services, which includes services such as client assessment and planning, client advocacy, renter education classes, and employment training and placement, among others. Exhibit 4 below illustrates the number of County housing programs that contain a particular housing assistance type.

Exhibit 4

### Number of County Housing Programs by Type of Service



Source: Auditor’s Office Analysis

Note: Programs can provide more than one type of service.

### Performance Measures

Some County programs use performance output measures such as “number served.” Examples of such measures can be found for many program offers in the County budget. Such measures, while useful for tracking outputs over time for a particular program, are not useful for making comparisons of effectiveness across County programs. For many programs, the measures are relatively one-dimensional, a single output and single outcome. Best practices in regard to housing assistance encourage use of more robust performance measures.



## Recommendations

Limited capacity will likely always be a problem in an environment of limited funding sources and a constrained housing market. However, multiple programs offering similar types of housing assistance indicate that there may be some opportunities to streamline services toward greater capacity.

- Analyze County housing assistance programs from a system point of view, with an aim toward coordinating services more broadly across programs and increasing capacity.
- A review of performance measures might be a good starting point to better understand cost effectiveness and impact of housing assistance programs.

## Objective, Scope and Methodology

The objective of this special report was to develop an inventory of County programs that included **housing-related assistance and services** and that would fulfill a budget note in the FY 2015 Adopted Budget. We conducted our review in consultation with Chair Kafoury and Commissioner Shiprack's offices.

The scope of our review focused on County programs, identified in the FY 2014 Adopted Budget that provided temporary shelter, housing placement services, transitional housing, rent assistance, emergency housing assistance or other services that help people access or maintain housing. Our aim was to identify which County programs provide housing assistance, what types of assistance is provided and how programs are funded.

To accomplish our objective, we identified Program Offers that mentioned housing related assistance. We developed a survey to collect information which we distributed to program contacts. In addition, we asked program contacts whether they knew of additional programs that might provide similar services. The Department of Community Services, Mental Health and Addiction Services and Department of Community Justice each provided a centralized response for programs within their authority.

Using information provided by contacts, we aggregated the information and analyzed responses to identify populations served; types of assistance provided and program expenditures. We reviewed information for reasonableness and clarified some responses. We did not independently verify responses.

We conducted this review during our audit of the Community Services Division Housing Programs. As part of our audit, we conducted interviews with Community Services program staff and managers. We reviewed best practices in homelessness prevention for families; we talked with Commissioner Wendt and visited 211Info. We also interviewed service providers under contract with Home Forward and Multnomah County that deliver services.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

## **Appendix A -Project Portfolios**

### **Explanation to Housing Inventory Project Portfolios**

The following tables contain a summary of information gathered from our survey of housing related assistance, distributed July 2014. Responses were received during July and August 2014.

Each summary table represents a response regarding a program that provides housing related services. Each summary includes:

- Program name: This is the name of the project that provides housing related services. The associated program offer number is included in parenthesis.
- Primary Target Population: This is the primary population served, although the program may serve some others.
- Program Description: This is a summary of each program.
- Services Provided: This lists services paid by this program.
- Number Served: This may be reported as individuals, households or families
- Average Length of Assistance: an average is provided when possible, in some cases, an explanation is included
- FY 14 Housing Related Expenditures: This is the amount reported. We have included the amount from the County General Fund and percentage of County General Fund in parenthesis. Other funds included in the total could be funds from the City of Portland, state or federal funds, or funds from other sources.

Note: HUD is an acronym for the federal Housing and Urban Development program

**Table 1: DCHS – Developmental Disabilities**

<b>Housing Assistance Program (25016)</b>	
<b>Primary Target Population</b>	Developmentally Disabled
<b>Program Description</b>	Two Programs: Shelter Plus Care provides ongoing rent assistance to previously homeless families with a disabled head of household. Short Term Rent Assistance provides short-term housing assistance to households for the purposes of eviction prevention or permanent housing placement.
<b>Services Provided</b>	Rent assistance, motel vouchers, security deposits, move-in fees, application fees, late rent fees, debt to a past landlord, utility assistance, cleaning and moving expenses, non-leasing expenses.
<b>Number Served</b>	Short Term Rent Assistance: 167 households including 614 individuals Shelter Plus Care: 28 households including 69 individuals
<b>Average Length of Assistance</b>	Short Term Rent Assistance: 1-2 months Shelter Plus Care: More than 2 years
<b>FY14 Housing Related Expenditures</b>	\$387,432 ( <i>County General Fund, 0%</i> )

**Table 2: DCHS – Aging and Disability Services**

<b>Emergency Housing Assistance (25020A)</b>	
<b>Primary Target Population</b>	Older Adults and Adults with Disabilities
<b>Program Description</b>	This program provides funds to maintain or access safe, affordable, stable housing for those 60 or older or 18-59 with long-term disabilities who are homeless, at risk of homelessness, or need to move because their current housing poses a significant and immediate health risk.
<b>Services Provided</b>	Motel vouchers, deposits, rent, moving assistance, packing assistance, extreme cleaning (muck-out) to prevent eviction, bed bug mitigation to prevent eviction, utility assistance to prevent eviction (in subsidized settings), minor home repair or home modification.
<b>Number Served</b>	500 individuals
<b>Average Length of Assistance</b>	1 month
<b>FY14 Housing Related Expenditures</b>	\$279,000 ( <i>County General Fund, 100%</i> )

**Table 3: DCHS – Domestic Violence Coordination Office**

<b>Domestic Violence Victim Services (25040A)</b>	
<b>Primary Target Population</b>	Survivors of Domestic Violence
<b>Program Description</b>	This program provides housing assistance for domestic violence victims fleeing an abusive relationship, and supportive services to victims as they rebuild their lives after leaving an abusive relationship.
<b>Services Provided</b>	Rent assistance, eviction prevention, emergency shelter, motel vouchers, shelter diversion, rapid rehousing, landlord advocacy, housing placement, deposits, application fees, supportive services/case management.
<b>Number Served</b>	Shelter: 406 individuals Motel Vouchers: 411 individuals Shelter Diversion: 235 individuals Rapid Rehousing: 104 individuals HUD Housing and Services: 240 individuals
<b>Average Length of Assistance</b>	Shelter: 57 days Motel Vouchers: 4 days Shelter Diversion: 70 days Rapid Rehousing: 91 days HUD Housing and Services: 420 days
<b>FY14 Housing Related Expenditures</b>	\$1,597,684 ( <i>County General Fund, 55%</i> )

**Table 4: DCHS – Mental Health and Addiction Services**

<b>Mental Health Residential Services (25060)</b>	
<b>Primary Target Population</b>	Mentally Ill
<b>Program Description</b>	Provides housing services and assistance to persistently mentally ill individuals, many of whom are homeless or at risk of homelessness.
<b>Services Provided</b>	Housing placement services, rent assistance, supportive services (Individuals in licensed residential placements receive assistance with all aspects of personal care, medication administration and psychiatric supports).
<b>Number Served</b>	750 individuals
<b>Average Length of Assistance</b>	90 days to 10 years
<b>FY14 Housing Related Expenditures</b>	\$931,605 ( <i>County General Fund, 20%</i> )

**Table 4: DCHS – Mental Health and Addiction Services (continued)**

<b>Adult Mental Health Initiative (AMHI) (25061)</b>	
<b>Primary Target Population</b>	Mentally Ill
<b>Program Description</b>	Provides for Multnomah County residents discharging from the state psychiatric hospital or stepping down from licensed mental health residential treatment homes/facilities and adult foster care to have decent, affordable housing with sufficient wraparound supports to allow them to succeed in the community.
<b>Services Provided</b>	Rent assistance, residential program placement.
<b>Number Served</b>	877 individuals
<b>Average Length of Assistance</b>	6 months to 2 years
<b>FY14 Housing Related Expenditures</b>	\$864,595 ( <i>County General Fund, 0%</i> )

<b>Adult Addictions Treatment Continuum (25080)</b>	
<b>Primary Target Population</b>	Substance Dependent
<b>Program Description</b>	This program provides alcohol and drug free housing with recovery mentorship and intensive outpatient therapy for men and women either transitioning out of residential treatment or as an alternative to residential treatment.
<b>Services Provided</b>	Supportive housing, rent assistance.
<b>Number Served</b>	60 individuals
<b>Average Length of Assistance</b>	6 to 18 months
<b>FY14 Housing Related Expenditures</b>	\$764,165 ( <i>County General Fund, 29%</i> )

<b>Coordinated Diversion for Persons with Mental Illness (25088)</b>	
<b>Primary Target Population</b>	Mentally Ill
<b>Program Description</b>	Coordinated Diversion includes jail and/or hospital diversion programs for individuals with a serious mental illness. The primary goal of the programs is to divert mentally ill individuals from lengthy jail stays and promote client stability in the community.
<b>Services Provided</b>	Rental deposits, application fees, motel vouchers, short-term respite.
<b>Number Served</b>	95 individuals
<b>Average Length of Assistance</b>	Up to 60 days or until alternative assistance is obtained
<b>FY14 Housing Related Expenditures</b>	\$13,400 ( <i>County General Fund, 0%</i> )

**Table 4: DCHS – Mental Health and Addiction Services (continued)**

<b>Addictions Detoxification and Post Detoxification Housing (25090)</b>	
<b>Primary Target Population</b>	Substance Dependent
<b>Program Description</b>	To support people in staying clean and sober at the least restrictive level of care possible, this program provides low-cost supportive housing (\$29 per day) for low-income, substance dependent individuals leaving Hooper Detox.
<b>Services Provided</b>	Supportive Housing.
<b>Number Served</b>	133 individuals
<b>Average Length of Assistance</b>	6 months
<b>FY14 Housing Related Expenditures</b>	\$627,472 ( <i>County General Fund, 98%</i> )

<b>Family Alcohol and Drug Free Network (FAN) (25094)</b>	
<b>Primary Target Population</b>	Substance Dependent
<b>Program Description</b>	To support family reunification, economic self-sufficiency, community involvement, and success in permanent housing, this program provides assistance for families who are rebuilding their lives following the devastation of their addictions.
<b>Services Provided</b>	Rent assistance, supportive services, housing case management.
<b>Number Served</b>	62 households
<b>Average Length of Assistance</b>	12 months
<b>FY14 Housing Related Expenditures</b>	\$262,000 ( <i>County General Fund, 0%</i> )

**Table 5: DCHS – Community Services Housing Assistance Program for Homeless Families and Families at Risk of Homelessness**

<b>Short-Term Rent Assistance (25133A)</b>	
<b>Primary Target Population</b>	Low-income Households
<b>Program Description</b>	STRA, is a short-term rent assistance program funded by the County, City of Portland, Gresham and Home Forward, administered by Home Forward. This program provides housing placement and short-term housing assistance to low-income households experiencing homelessness or at risk of homelessness.
<b>Services Provided</b>	Short-term rent assistance, emergency shelter, motel vouchers, mortgage assistance, eviction prevention, housing placement, supportive services, flexible funds for fees and deposits.
<b>Number Served</b>	1,000 households - <i>estimated County portion of families served, FY14</i>
<b>Average Length of Assistance</b>	1-3 months
<b>FY14 Housing Related Expenditures</b>	\$1,500,000 <i>County General Fund, including one time only funding</i> , other jurisdictional partners contribute additional funding.

**Table 6: DCHS – Community Services Housing Assistance Programs for Homeless Families/Households**

<b>Coordinated Entry for Homeless Families (25111A/E/F)</b>	
<b>Primary Target Population</b>	Homeless Families
<b>Program Description</b>	Provides year-round access to day and night shelter and safety off the street to homeless families. Rapidly re-houses vulnerable families and provides services and support to help them maintain housing.
<b>Services Provided</b>	211Info referral services, shelter and emergency services, support services such as safety screening and transportation, motel vouchers, housing placement, rent assistance, flexible funds for fees and deposits.
<b>Number Served</b>	Temporary shelter: 430 households Placed into housing: 312 households
<b>Average Length of Assistance</b>	Warming center: 28 nights Family Shelter System: 48 nights Up to 6 months rent assistance
<b>FY14 Housing Related Expenditures</b>	\$2,652,498 ( <i>County General Fund, 51%</i> )



**Table 6: DCHS – Community Services Housing Assistance Programs for Homeless Families/Households (continued)**

<b>Family Futures (25133)</b>	
<b>Primary Target Population</b>	Homeless Families
<b>Program Description</b>	Provides housing assistance, stabilization services, and long-term case management for homeless families.
<b>Services Provided</b>	Housing placement services, rent assistance for up to two years, case management, supportive services such as landlord advocacy.
<b>Number served</b>	170 families
<b>Average Length of Assistance</b>	2 years
<b>FY14 Housing Related Expenditures</b>	\$1,511,194 ( <i>County General Fund, 27%</i> )
<b>East County Outreach for Homeless Households (25111B)</b>	
<b>Primary Target Population</b>	Homeless Households
<b>Program Description</b>	Outreach to homeless households camping or living on the streets in East County. Provides access to housing and services for these homeless households.
<b>Services Provided</b>	Housing placement, flexible funds for fees and deposits, rent assistance and supportive services.
<b>Number served</b>	15 households
<b>Average Length of Assistance</b>	Less than 6 months
<b>FY14 Housing Related Expenditures</b>	\$75,000 ( <i>County General Fund, 100%</i> )

<b>Facilities-Based Transitional Housing (25133B)</b>	
<b>Primary Target Population</b>	Homeless Families
<b>Program Description</b>	Facilities-based transitional housing and services for homeless families. Assists families to move out of homelessness in a service-rich transitional housing environment.
<b>Services Provided</b>	Transitional housing, benefits acquisition, referral to other services, flexible funding for some expenses, case management focusing on areas such as parenting and being a good tenant. <b><i>Rent assistance is provided by other resources, HUD.</i></b>
<b>Number Served</b>	60 families
<b>Average Length of Assistance</b>	2 years
<b>FY14 Housing Related Expenditures</b>	\$238,009 ( <i>County General Fund, 100%</i> )

**Table 6: DCHS – Community Services Housing Assistance Programs for Homeless Families/Households (continued)**

<b>Oxford Housing (25111A)</b>	
<b>Primary Target Population</b>	Homeless Families
<b>Program Description</b>	Democratically-run group housing for families with children. Provides a shared housing option for small families leaving homelessness.
<b>Services provided</b>	Transitional housing, supportive services such as leadership training, budgeting, referrals to other services, sobriety support.
<b>Number Served</b>	40 families
<b>Average Length of Assistance</b>	No time limit
<b>FY14 Housing Related Expenditures</b>	\$76,310 ( <i>County General Fund, 100%</i> )

**Table 7: DCHS – Community Services Housing Case Management/Support Assistance**

<b>Bridges to Housing (25133A)</b>	
<b>Primary Target Population</b>	Homeless Families
<b>Program Description</b>	Long-term housing and case management that helps stabilize high-resource using homeless families. <b><i>Rent assistance is provided by other resources, Home Forward and HUD.</i></b>
<b>Services Provided</b>	Family-based services, flexible funds, case management and supportive services.
<b>Number Served</b>	139 families
<b>Average Length of Assistance</b>	2 years
<b>FY14 Housing Related Expenditures</b>	\$938,206 ( <i>County General Fund, 100%</i> )

<b>Anti-Poverty Services (25139A)</b>	
<b>Primary Target Population</b>	Low-income Families
<b>Program Description</b>	System of Care providing anti-poverty services to low-income households, primarily families. Assists households gain skills to achieve self-sufficiency. <b><i>Rent assistance is provided by other resources, such as STRA or Home Forward.</i></b>
<b>Services provided</b>	Case management services that help families gain skills, benefits outreach.
<b>Number Served</b>	850 households
<b>Average Length of Assistance</b>	No time limit
<b>FY14 Housing Related Expenditures</b>	\$1,108,886 ( <i>County General Fund, 40%</i> )

**Table 7: DCHS – Community Services Housing Case Management/Support Assistance (continued)**

<b>Action for Prosperity (25139A)</b>	
Primary Target Population	Low-income Families
Program Description	Provides case management to low-income households, primarily families, to help them achieve self-sufficiency. Provides flexible funds that leverage housing assistance and other services. <b><i>Rent assistance is provided by other resources, Home Forward.</i></b>
Services provided	Case management services help families gain skills, connect to employment training, benefits outreach, flexible funding for fees and deposits.
Number Served	175 individuals
Average Length of Assistance	6 months
FY14 Housing Related Expenditures	\$51,250 ( <b><i>County General Fund, 100%</i></b> )

<b>Family Unification Project (25139)</b>	
Primary Target Population	Low-income Families with Foster Care Involvement
Program Description	Case management services for low-income families with foster care involvement. Services help stabilize households and connect families to employment training. <b><i>Rent assistance is provided by other resources. Home Forward provides HUD-funded Section 8 vouchers targeted to this population.</i></b>
Services Provided	Case management services, flexible funding.
Number Served	60 households
Average Length of Assistance	Varies – up to 36 months
FY14 Housing Related Expenditures	\$198,510 ( <b><i>County General Fund, 100%</i></b> )

<b>Alder School (25139)</b>	
Primary Target Population	Low-income Families with Child at Alder School
Program Description	Action for Prosperity program for low-income families with a child at Alder School to help them achieve self-sufficiency. <b><i>Rent assistance is provided by other resources, Home Forward.</i></b>
Services Provided	Case management services leveraging housing assistance and employment training.
Number Served	40 households
Average Length of Assistance	6 months
FY14 Housing Related Expenditures	\$61,080 ( <b><i>County General Fund, 100%</i></b> )

**Table 8: DCHS – Community Services Housing Case Management/Support Assistance (continued)**

<b>Flex Funds for Veterans (25133E)</b>	
<b>Primary Target Population</b>	Veterans
<b>Program Description</b>	Provides flexible funds to assist Veterans to use Section 8 VASH vouchers to obtain housing. Helps increase usage of veteran’s vouchers by defraying moving associated costs. <i>Rent assistance is provided by other resources. Home Forward provides HUD-funded Section 8 VASH vouchers targeted to this program.</i>
<b>Services provided</b>	Flexible funding to pay for move-in costs and deposits.
<b>Number Served</b>	75 veterans
<b>Average Length of Assistance</b>	One-time assistance
<b>FY14 Housing Related Expenditures</b>	\$30,000 ( <i>County General Fund, 100%</i> )

**Table 9: DCHS – Community Services Housing Programs for Youth**

<b>Homeless Youth System (25136A)</b>	
<b>Primary Target Population</b>	Youth - Homeless
<b>Program Description</b>	A system of services for homeless youth up to age 25, including crisis intervention, assertive engagement and safety services.
<b>Services Provided</b>	Shelter, safety services, transitional housing, support services, assertive engagement.
<b>Number Served</b>	1,000 youth
<b>Average Length of Assistance</b>	Varies – 1 night to 2 years
<b>FY14 Housing Related Expenditures</b>	\$1,642,650 ( <i>County General Fund, 38%</i> )

<b>HomeSafe (25136)</b>	
<b>Primary Target Population</b>	Youth – Pregnant and Parenting Teens
<b>Program Description</b>	Housing and support for pregnant and parenting teens, including safety off the street.
<b>Services provided</b>	Provides rent assistance, support services and some flexible funding.
<b>Number Served</b>	40 families; typically 1 teen with 1 child
<b>Average Length of Assistance</b>	2 years
<b>FY14 Housing Related Expenditures</b>	\$709,671 ( <i>County General Fund, 22%</i> )

**Table 9: DCHS – Community Services Housing Programs for Youth (continued)**

<b>Runaway Youth Services (25138A/B)</b>	
<b>Primary Target Population</b>	Youth – Runaway Youth and Families
<b>Program Description</b>	A system of services providing safety off the street for runaway youth ages 12 – 17.
<b>Services Provided</b>	Provides reception center, crisis line, emergency shelter, case management, support services, transitional housing.
<b>Number Served</b>	2,000 runaway youth and their families
<b>Average Length of Assistance</b>	72 hours
<b>FY14 Housing Related Expenditures</b>	\$498,507 ( <i>County General Fund, 68%</i> )

<b>Commercial Sexual Exploitation of Children (25135B)</b>	
<b>Primary Target Population</b>	Youth – Children who are Victims
<b>Program Description</b>	Provides shelter and services for children who have been victims of commercial sexual exploitation.
<b>Services provided</b>	Provides shelter and support services including assertive engagement, wrap around services, trauma support services.
<b>Number Served</b>	55 children
<b>Average Length of Assistance</b>	Varies – 1 night to 6 months
<b>FY14 Housing Related Expenditures</b>	\$458,000 ( <i>County General Fund, 100%</i> )

**Table 10: DCHS – Community Services Housing Assistance Development Programs**

<b>Affordable Housing Development Program (25140)</b>	
<b>Primary Target Population</b>	Low-income Households
<b>Program Description</b>	This program deeds tax-foreclosed properties to non-profit community development corporations. The program serves to repurpose properties into affordable housing or shelter or develop into first-time ownership opportunities.
<b>Services Provided</b>	Creation of affordable housing, shelter and/or homeownership.
<b>Number Served</b>	No new properties transferred during FY13 or FY14
<b>Average Length of Assistance</b>	NA
<b>FY14 Housing Related Expenditures</b>	No properties transferred in FY14

<b>Community Development Program (25140)</b>	
<b>Primary Target Population</b>	Low-income Households or Persons with Disabilities
<b>Program Description</b>	This program administers a small pool of Community Development Block Grant funds designated for East County. Funds pay for housing rehabilitation, public works such as sidewalks and fair housing counseling.
<b>Services Provided</b>	Funding pays for housing rehabilitation, public works and fair housing counseling.
<b>Number Served</b>	NA
<b>Average Length of Assistance</b>	NA
<b>FY14 Housing Related Expenditures</b>	No funds used for housing assistance in FY14

**Table 11: Health Department – Community Health Services**

<b>Services for Persons Living with HIV (40012)</b>	
<b>Primary Target Population</b>	HIV Positive
<b>Program Description</b>	To help low-income people living with HIV access and maintain stable housing, which is critical for their care, this program pays for short-term rent assistance, housing case management, and other housing costs.
<b>Services Provided</b>	Rent assistance, motel vouchers, deposits, rent, application fees, eviction prevention, housing placement.
<b>Number Served</b>	690 individuals
<b>Average Length of Assistance</b>	Rental assistance averages 3-6 months
<b>FY14 Housing Related Expenditures</b>	\$569,413 ( <i>County General Fund, 0%</i> )

**Table 12: Department of Community Justice – Adult Services Division**

<b>Adult Drug Court Program – STOP Court (50010)</b>	
<b>Primary Target Population</b>	Offenders
<b>Program Description</b>	To support treatment for adults charged with various drug-related offenses, this program provides transitional drug-free housing and/or rent assistance.
<b>Services Provided</b>	Housing vouchers for transitional drug-free housing, one-time only rent assistance.
<b>Number Served</b>	Rental Assistance: 6 individuals Housing Vouchers: 20 individuals
<b>Average Length of Assistance</b>	1 month
<b>FY14 Housing Related Expenditures</b>	\$2,088 ( <i>County General Fund, 0%</i> )

<b>Adult Chronic Offender Program – City Funding (50011)</b>	
<b>Primary Target Population</b>	Offenders
<b>Program Description</b>	To support treatment for chronic offenders within the Portland area, this program provides drug-free housing for offenders in alcohol and drug treatment. Most of the offenders are homeless and living in downtown Portland.
<b>Services Provided</b>	This program purchases 25 alcohol and drug outpatient treatment slots; 12 of these slots have associated housing.
<b>Number Served</b>	34 individuals
<b>Average Length of Assistance</b>	20 days
<b>FY14 Housing Related Expenditures</b>	\$746,000 ( <i>County General Fund, 0%</i> )

**Table 11: Department of Community Justice – Adult Services Division (continued)**

<b>Assessment and Referral Center Transitional Housing and Services (50035/36/55/56)</b>	
<b>Primary Target Population</b>	Offenders
<b>Program Description</b>	This program is responsible for linking recently released offenders to services including pre-release planning, case coordination, housing, transportation, and medical and benefit assistance. Currently the program prioritizes housing for those who are considered dangerous, those who have sex offender conditions, or those with a disability.
<b>Services Provided</b>	Transitional housing, housing placement services, emergency shelter, rent assistance.
<b>Number Served</b>	Housing and Services: 3,124 individuals City Team Vouchers: 1,320 individuals
<b>Average Length of Assistance</b>	Transitional Housing: 90 days to 9 months Shelter: 30 days City Team: daily vouchers
<b>FY14 Housing Related Expenditures</b>	\$2,038,680 ( <i>County General Fund, 63%</i> )

**Table 12: Department of Community Justice – Juvenile Services Division**

<b>Juvenile Shelter and Residential Placements (50018)</b>	
<b>Primary Target Population</b>	Offenders
<b>Program Description</b>	To reduce reliance on detention for pre and post adjudicated youth, this program contracts for placement options with community-based providers.
<b>Services Provided</b>	Emergency shelter, short-term shelter.
<b>Number Served</b>	90 individuals
<b>Average Length of Assistance</b>	60 days
<b>FY14 Housing Related Expenditures</b>	\$465,165 ( <i>County General Fund, 0%</i> )

**Appendix B – Survey**

The Auditor’s Office, in consultation with Chair Kafoury and Commissioner Shiprack, is looking broadly across the County to develop an inventory of County programs that include **housing-related assistance and services**. This information will be used to better understand which County programs provide housing assistance and what types of assistance is provided.

We are interested in programs that provide temporary shelter, housing placement services, transitional housing, rent assistance, emergency housing assistance or other services that help people access or maintain housing.

We would like your help collecting the specific program information outlined below. We understand that the housing assistance your Program Offer provides may be a small part of a larger program.

For each Program Offer you manage or have responsibility for, please use the grid below to provide your information. On questions 9-13, we would like data for **both Fiscal Years 2013 and 2014**. Please answer separately (use multiple forms) for Program Offers that include multiple housing related projects.

Please return the completed form by **July 25, 2014**. *If you do not have access to FY14 data when completing this form, please provide estimates and the Auditor’s Office will follow-up when FY14 data is available.*

<b>Housing Related Programs</b>	
1. Project name and associated Program Offer name and number	
2. Key staff contact	



3. Provide a brief summary of the housing-related program or initiative		
4. Describe the objectives of the housing-related services		
5. Describe the type(s) of housing assistance provided, for example, housing placement services, motel vouchers, deposit, rent, application fees, transitional housing, supportive housing or some other type of service		
6. Does the County provide this housing-related assistance directly or do you contract with service providers? If you contract with service providers, please identify each provider		
7. What populations are served by the program? (e.g. homeless youth, veterans, survivors of domestic violence)		
8. What are the eligibility criteria for receiving housing assistance?		
	<b><i>Fiscal Year 2013</i></b>	<b><i>Fiscal Year 2014 Please indicate if estimated</i></b>
9. For this program, approximately what dollar amount was spent on housing assistance?		
<ul style="list-style-type: none"> <li>• 9a. What is the funding amount from County General Fund?</li> </ul>		
<ul style="list-style-type: none"> <li>• 9b. What is the funding amount from other sources, by each source? For example specific grant funds, donations, etc.</li> </ul>		
10. For each year, approximately how many people will be served with housing or housing assistance through this project? <ul style="list-style-type: none"> <li>• If households are being served, please provide number of households and approximate number of people</li> </ul>		
11. How long will this service or assistance be provided?		

12. If rent assistance or housing is provided, what is the average length of assistance?		
13. For this Program Offer or project do you measure any outcomes or outputs that relate to housing? If so, what are the <b>reported</b> outcomes and outputs?		
14. In your opinion, how effective is this program in meeting the objectives described in #4 above?		
15. Other than increased funding, please describe one change you would make to increase the effectiveness of the housing-related program		
16. Please provide any other comments you would like to include		

- **An output** measure describes the direct product and services delivered by a program over a period of time. An example of an output measure for a rental assistance program would be to serve 100 households.
- **An outcome** measure describes the results of products or services delivered by the program. An example of an outcome measure for a rental assistance program would be that 70% of households will maintain housing stability at 12 months after subsidy ends.

***Thank you for your help with our survey!***