Multnomah County				
Program #40062 - Commu assistance)	nity Health Workers Behavior F	lealth Linkage (patient		2/19/2015
Department:	Health Department	Program Contact:	Christy Ward	
Program Offer Type:	Existing Operating Program	Program Offer Stage:	As Requested	
Related Programs:	Primary Care Clinics			
Program Characteristics:	Out of Target			

Executive Summary

There is strong recognition of the influence that Community Health Workers (CHW) provide to patients in health care facilities that positively impact patient connection with medical services and providers; community resources; and improvement with overall health related goals.

Program Summary

As we fully integrate a Behavioral Health Consultant model in primary care, the ideal model is to pair a CHW with each Behavioral Health Consultant in clinic in order to optimize care, assist patients with resource needs and help them achieve their health goals. The BHC / CHW model supports 2 medical teams or 4 primary care providers which is about 4,000 to 5,000 patients in a panel.

To date, MCHD primary care practices have a few CareOregon CHWs assisting with their members seen in our clinics. These CHW's have become part of the clinic teams and have been well received by patients who have had the advantage of assistance with their medical and overall resource needs. To date MCHD has not made the investment to hire these staff, as these services are not reimbursable by the insurance carriers.

Funding of the CHW's in each clinic will provide patients services that include health information, advocacy, social support and assistance using the health care system through working with individuals, families and communities to develop and plans to meet goals. They recognize social and medical risk factors and work closely with the medical team to best care for the patient.

Performance Measures						
Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer	
Output	Number of patient contacts/navigation per year	0	0	0	800	
Outcome	Decrease utilization of emergency department. Work with hospital system to develop meteric	0	0	0	TBD	
Performance Measures Descriptions						

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds		
Program Expenses	2015	2015	2016	2016		
Personnel	\$0	\$0	\$776,704	\$0		
Contractual Services	\$0	\$0	\$2,000	\$0		
Materials & Supplies	\$0	\$0	\$21,296	\$0		
Total GF/non-GF	\$0	\$0	\$800,000	\$0		
Program Total:	\$0	\$0		\$800,000		
Program FTE	0.00	0.00	11.20	0.00		
Program Revenues						
Total Revenue	\$0	\$0	\$0	\$0		

Significant Program Changes

Last Year this program was: