

Department: Health Department **Program Contact:** Ebony Clarke
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics: One-Time-Only Request

Executive Summary

This project will map, illustrate and make recommendations to strengthen County services to immigrant and refugee communities. This will include focus groups and a final report with actionable recommendations. This work will be done in partnership with Health Department, Commissioner Susheela Jayapal's Office, Chair Deborah Kafoury's Office, the Office of Diversity and Equity, the Department of County Human Services, and local subject matter experts and community members.

Program Summary

Multnomah County provides and funds a range of services to immigrant and refugee communities. COVID has exposed systemic barriers faced by these communities in obtaining access to services. While individual departments engage in regular outreach and communication, there is a need for a more centralized structure and support for ensuring access to services; identifying service gaps; coordinating services across departments; efficient and effective channels of communication; and community input into policies and practices that impact immigrant and refugee communities.

The goal of this Program Offer is to produce recommendations to ensure equitable and effective County services for immigrant and refugee communities. The assessment should identify the current services available to immigrants and refugees through the County and make recommendations for structures that would improve connection and engagement with immigrant and refugee communities.

The recommendations will also support the work of the Health Department's Immigrant and Refugee Systems Strategist, who is responsible for leading and facilitating connections between community and clinical sectors to improve the health of the immigrant and refugee community.

The Health Department Director's Office will develop and monitor the contract, in partnership with Commissioner Jayapal's Office, the Chair's Office, the Health Department, the Office of Diversity and Equity, and the Department of County Human Services.

Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Final report mapping existing svcs for I/R and provides recomm on how best to structure County support for I/R.	N/A	N/A	N/A	100%
Outcome	Percent of contract development and management deadlines that are met timely.	N/A	N/A	N/A	100%
Output	Improved clarity in how to build capacity and better partner with I/R community.	N/A	N/A	N/A	100%

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2021	2021	2022	2022
Contractual Services	\$0	\$0	\$100,000	\$0
Total GF/non-GF	\$0	\$0	\$100,000	\$0
Program Total:	\$0		\$100,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: