

Program #40001 - Public Health Administration and Quality Management 6/30/2016

Department: Health Department **Program Contact:** Loreen Nichols
Program Offer Type: Support **Program Offer Stage:** As Adopted
Related Programs: 40048, 40060
Program Characteristics:

Executive Summary

Public Health Administration and Quality Management (PHA-QM) provides leadership, administration, and quality management to support the foundational public health competencies of the Public Health Division (PHD). The PHD promotes and protects health and prevents disease of all residents within Multnomah County. PHA-QM sets the strategic direction of the PHD and ensures accountability through achieving performance standards related to Public Health Accreditation, Public Health Modernization, and effective financial management.

Program Summary

Through leadership, administration, and quality management, Public Health Administration and Quality Management (PHA-QM) enables the Public Health Division (PHD) to meet the foundational capabilities and legal requirements of Multnomah County's local public health authority. The PHD is responsible for systems for promoting and protecting health and preventing disease of all residents and diverse communities within Multnomah County. Strategies of the PHD include direct services, policy interventions, community partnerships, planning and assessment.

Leadership: Unit includes the Office of the Public Health Director. Director is responsible for leadership and oversight of public health functions in Multnomah County. This unit sets the strategic direction of the PHD and anticipates future needs of public health in Multnomah County through division-wide strategic planning and active participation in regional and statewide public health systems work. This includes assessment and implementation of public health system reform (referred to as Public Health Modernization) and leadership on the Coalition of Local Health Officials and the Governor-appointed Public Health Advisory Board of the Oregon Health Authority.

Administration: This program provides core administrative functions for the PHD. Division-wide administration ensures accountability through achieving performance standards related to Public Health Accreditation, Public Health Modernization, effective financial management, and the PHD Strategic Plan. **Quality Management:** Oversees quality assurance, quality improvement, performance measurement, and information management activities for public health assessment, service delivery, community engagement, and partnerships.

Other key functions in this program include public health workforce development; public health informatics; project management for emerging public health issues with departmental and community significance (such as the prescription opioid epidemic); academic partnerships; and operating the Multnomah County Public Health Advisory Board, a community-led board that advises PHD leadership on strategic priorities and emerging issues related to eliminating health and social inequities and improving population health.

Performance Measures

| Measure Type | Primary Measure | FY15 Actual | FY16 Purchased | FY16 Estimate | FY17 Offer |
|--------------|--|-------------|----------------|---------------|------------|
| Output | Number of Multnomah County Public Health Advisory Board meetings. | NA | NA | 10 | 12 |
| Outcome | Number of required products completed for Public Health Accreditation across 12 service domains. | 130 | NA | 200 | 300 |

Performance Measures Descriptions

1) New measure. Board was created in 2015. 2) New measure. A total of 334 documents are required for Public Health Accreditation demonstrating achievement of national standards.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2016 | 2016 | 2017 | 2017 |
| Personnel | \$239,882 | \$135,710 | \$1,508,116 | \$110,835 |
| Contractual Services | \$103,942 | \$0 | \$132,873 | \$0 |
| Materials & Supplies | \$13,360 | \$0 | \$39,049 | \$20,754 |
| Internal Services | \$25,794 | \$0 | \$138,451 | \$13,411 |
| Total GF/non-GF | \$382,978 | \$135,710 | \$1,818,489 | \$145,000 |
| Program Total: | \$518,688 | | \$1,963,489 | |
| Program FTE | 1.00 | 1.00 | 11.40 | 0.60 |

| Program Revenues | | | | |
|--------------------------|------------|------------|-----------------|------------------|
| Indirect for Dept. Admin | \$0 | \$0 | \$10,485 | \$0 |
| Intergovernmental | \$0 | \$0 | \$0 | \$145,000 |
| Total Revenue | \$0 | \$0 | \$10,485 | \$145,000 |

Explanation of Revenues

Significant Program Changes

Last Year this program was:

The Public Health Director is reflected in this program. The public health informatics function, previously associated with program 40048 (Community Epidemiology), has been included in this program. Additional personnel increases are due to moves in program offers 40000 and 40035.