

Division: Health Officer

Program Characteristics:

Program Description

The Multnomah County Emergency Medical Services (MCEMS) Program includes all of the functions related to the regulation, coordination, and operational and clinical oversight required of a County by ORS 682.062, OAR 333-260, County Ordinance 1238, and County Code 21.400. The program carries out the enforcement of County Code 21.400, implementation of the County's Ambulance Service Plan Ordinance 1238, and the medical direction of all EMS providers within the county. MCEMS inspects and licenses all ambulances doing business in the County. This includes inspections and for-cause investigations related to the care and services performed by EMS providers. The EMS Medical Director provides medical direction to all EMS providers in the county. The program administers contracts related to the Ambulance Service Plan including: administration of the contract for on-line medical control with Oregon Health Sciences University (OHSU), providing medical consultation to EMS providers and managing patient distribution when the system's hospitals are stressed, and during multi-casualty emergencies and disaster; contracts that provide general fiscal support of 911 medical first response in the areas of the county without fire department coverage. MCEMS also operates a number of Quality Assurance groups to perform these functions. Program staff work with a number of entities who provide the EMS system services: the City of Portland Bureau of Emergency Communications (BOEC) who is the Primary Public Safety Answering Point for the geographic county, and serves as a consolidated communications center that triages and dispatches all resources to all 911 requests; the Port of Portland as the Secondary Public Safety Answer Point; Portland Fire and Rescue; Gresham Fire Department; Port of Portland Fire; Corbett Fire; Sauvie Island Fire; Scappoose; and Cascade Locks. All of these agencies provide 911 medical first response as well as other services as jurisdictional partners.

Equity Statement

MCEMS oversees 24/7 pre-hospital clinical care for all individuals within Multnomah County. We maintain system integrity through standardized protocols, joint training, and continuous quality improvement activities. The program cultivates a diverse workforce reflective of the communities served and uses all available data to identify and rectify inequities in service delivery based on key performance indicators.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$2,234,513	\$1,094,233	\$2,246,527	\$1,169,951
Contractual Services	\$481,401	\$29,643	\$511,818	\$15,678
Materials & Supplies	\$101,715	\$6,433	\$89,541	\$12,550
Internal Services	\$206,740	\$324,013	\$262,304	\$288,694
Total GF/non-GF	\$3,024,369	\$1,454,322	\$3,110,190	\$1,486,873
Total Expenses:	\$4,478,691		\$4,597,063	
Program FTE	7.87	6.13	8.35	6.40
Program Revenues				
Fees, Permits & Charges	\$3,029,606	\$0	\$3,022,716	\$0
Intergovernmental	\$0	\$0	\$0	\$1,486,873
Other / Miscellaneous	\$0	\$1,454,322	\$0	\$0
Total Revenue	\$3,029,606	\$1,454,322	\$3,022,716	\$1,486,873

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Comprehensive listing of all licensed EMS providers in the county receiving EMS medical direction from the County	1	1	1
EMS System Clinical Quality Improvement Committee meetings	10	10	10