

Department: Health Department **Program Contact:** Paul Lewis
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs: 40004 Ambulance Services (Emergency Medical Services)
Program Characteristics: One-Time-Only Request, Out of Target

Executive Summary

Restoration request of 0.2 FTE of Licensed Clinical Social Worker as part of the Tri-County 911 Service Coordination Program (TC911) providing short term case management to uninsured and non-Medicaid enrolled people having frequent contact with Emergency Medical Services and Hospital Emergency Departments.

Program Summary

TC911 is a program serving individuals having frequent contact with emergency medical services and hospital emergency departments. A full time social worker assist with provision of case management and care coordination for roughly 75 people with mental health issues, unstable housing, substance dependence and physical health issues. The 0.2 FTE accounts for approximately 20% of our service capacity to assist non-Medicaid enrolled clientele.

Performance Measures

Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer
Output	Continuation of case management services from April 1, 2020 -June 30, 2020	12 months	12 months	12 months	12 months
Outcome	Continuation of case management services to 20 unique individuals with physical, behavioral health and social iss	75	75	75	75

Performance Measures Descriptions

Legal / Contractual Obligation

The County is responsible under ORS 682 to have an Ambulance Service Area Plan. The governing law and contractual obligations include the Multnomah County Ambulance Service Plan; ORS 682; OAR Chapter 333, County ordinances 21.400-21.433; County rules, medical policies, procedures, protocols, the franchise agreement with AMR, contracts with OHSU, and intergovernmental agreements with local fire and rescue jurisdictions. The County has an existing contract with Health Share of Oregon to serve their Medicaid members with short term case management and care coordination; service to uninsured and non-Medicaid enrolled persons using County general funds.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$0	\$0	\$17,722	\$0
Total GF/non-GF	\$0	\$0	\$17,722	\$0
Program Total:	\$0		\$17,722	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

TC911 has a contract with Health Share of Oregon through June 30, 2020; services for non-Health Share of Oregon members is funded solely through County general funds.

Significant Program Changes

Last Year this program was: FY 2019: 40004-19 Ambulance Services (Emergency Medical Services)