

**Department:** Health Department      **Program Contact:** Jae Douglas  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Proposed  
**Related Programs:** 40008, 40037  
**Program Characteristics:**

**Executive Summary**

Health Inspections and Education is a fee-supported program that helps protect the public from disease and injury by investigating food and waterborne disease; educating about food safety practices; and performing inspections of licensed facilities. Participation in the Food and Drug Administration's Program Standards aligns Multnomah County with national standards. The inspection program received an outstanding rating in the 2014 Oregon Health Authority triennial review.

**Program Summary**

Health Inspections and Education is a legally mandated program that protects the health and safety of the entire community by providing education, assuring safe food and water, controlling disease, improving safety in the work place, and reducing unintentional injuries as well as supporting other public health activities by incorporating prevention activities into the inspection process. The citizenry understands and expects the following program functions.

**Inspected Facilities:** The Health Inspections program has responsibility for assuring health and safety in 5,236 facilities including restaurants, mobile restaurants, hotel/motels, RV parks, organizational camps, warehouses, commissaries, vending machines, and jails. Most facilities receive two inspections per year. **Swimming Pools and Spas:** The program inspects and licenses 527 pools/spas to ensure pools are safe from hazards and disease. Field and classroom technical training is provided to approximately 66 pool operators each year. **Schools, Child and Adult Foster Care Facilities:** The program inspects 914 schools, childcare centers, and other service providers to ensure they handle food properly, are clean, and are free of health and safety hazards. **Small Drinking Water Systems:** There are 44 small water systems that are inspected every 3 to 5 years (dependent on the type of system) to ensure they are properly maintained and meet EPA water quality standards. There are also 12 additional systems that are monitored; the program responds to alerts as needed.

**Foodborne Illness Outbreaks:** Registered Environmental Health Specialists investigate local foodborne illness complaints in collaboration with the Communicable Disease Program and are key participants in emergency response. Multnomah County Environmental Health conducted 13 foodborne illness investigations (FBI) in food service facilities in the previous fiscal year. **Food Handler Training and Certification:** Multi-lingual training about safe food preparation in 7 languages is provided online and in person to food workers at all literacy levels to support health equity and entry into the workforce. Emergency contact information has been gathered for over 5,000 facilities, which can be used in a robo-calling system. A monthly newsletter/blog has over 3000 subscribers consisting of food operators, regulators, and community members.

**Performance Measures**

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of licenses issued	6,633	8,011	6,719	7,271
Outcome	Number of Priority & Priority Foundation violations	11,858	11,042	14,060	14,060
Output	Number of facility inspections	14,580	13,734	15,003	16,626
Output	Number of Food Worker Cards issued	13,514	13,763	12,403	13,952

**Performance Measures Descriptions**

1) Licenses issued excludes facilities inspected but not licensed (ie. schools, day cares, etc.). 2) Priority and Priority Foundation Violations are items noted during inspections that can directly affect the health of the consumer, leading to elevated food safety risk and requiring immediate correction. 3) Facilities inspected on-site (e.g. restaurants, mobile units, etc.). 4) Reflects number of people who completed certification in the given year. The certificate is a 3-year certificate and makes food workers employable in the food industry.

## Legal / Contractual Obligation

Legal mandates are 2009 FDA Food Code, 2012 OR Food Sanitation Rules; ORS Chapt. 30.890 (gleaning); ORS Chapt. 624; ORS Chapt. 448; MCC 21.612 (license fees); MCC Chapt. 5; MCC Chapt. 21 (Civil Penalty Ordinance); OR Dept. of Education Division 51 (Schools); OARS 581-051-0305; OARS Chapt. 333 (Licensed Programs); ORS 183 (Civil Penalty), ORS 164 (Food); ORS 700 (EHS License); ORS 414 (Childcare). OARS 333-018 Communicable Disease and Reporting 333-019 Communicable Disease Control.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	<b>2018</b>	<b>2018</b>	<b>2019</b>	<b>2019</b>
Personnel	\$3,428,825	\$84,109	\$3,938,253	\$66,096
Contractual Services	\$263,417	\$0	\$274,040	\$15,000
Materials & Supplies	\$195,004	\$2,729	\$175,587	\$3,285
Internal Services	\$625,285	\$10,229	\$675,863	\$8,334
<b>Total GF/non-GF</b>	<b>\$4,512,531</b>	<b>\$97,067</b>	<b>\$5,063,743</b>	<b>\$92,715</b>
<b>Program Total:</b>	<b>\$4,609,598</b>		<b>\$5,156,458</b>	
<b>Program FTE</b>	31.21	0.89	34.02	0.65

<b>Program Revenues</b>				
Indirect for Dept. Admin	\$7,966	\$0	\$6,483	\$0
Fees, Permits & Charges	\$4,512,531	\$0	\$5,063,743	\$0
Intergovernmental	\$0	\$97,067	\$0	\$92,715
<b>Total Revenue</b>	<b>\$4,520,497</b>	<b>\$97,067</b>	<b>\$5,070,226</b>	<b>\$92,715</b>

## Explanation of Revenues

Fees are set by ordinance. Refer to Chapter 21 MC Ordinance 08-140.

In FY18, the Inspections Program received a 3-year, \$70,000 per year, FDA Grant to assist culturally diverse food establishments to understand the food code, reduce violations, and improve inspection scores.

Multnomah County Environmental Health receives \$22,715 of support each year from the State of Oregon-Drinking Water Section. This level of support continues to stay consistent. Money received from the state is used to pay for staff who work in the drinking water program performing sanitary surveys and responding to alerts.

Health inspection and education licenses general fund fees: \$5,063,743

## Significant Program Changes

**Last Year this program was:** FY 2018: 40007 Health Inspections and Education

Between FY16 and FY18 fees have been raised by 28% to fund new inspectors and staff to support the operations of the health inspection program. This increase was requested and supported by the Multnomah County Food Service Advisory Committee and brings the program in better compliance with state mandates.