

Division: Integrated Clinical Services

## Program Characteristics:

## Program Description

This program offers funds Medicaid enrollment to help Oregonians get the healthcare they need. We help uninsured and under-insured Oregonians sign up for state and federal medical and dental insurance coverage as well as other types of medical assistance programs. Patients unable to obtain insurance coverage are screened for the health center sliding fee discounts to make visits more affordable. Last year, our staff connected with patients 21,823 times and helped over 2,000 people enroll in the Oregon Health Plan (OHP). Connecting with patients is known as patient contacts. We monitor this data to ensure we are working to provide the type and volume of support needed. Patient contact activities include but are not limited to are:

- Following up on submitted applications.
- Answering complex insurance questions.
- Helping submit the correct necessary data to ensure eligibility for insurance coverage is accurate and that insurance coverage is not lost due to missing or incorrect data during insurance redetermination periods.
- Outreach and education aimed at increasing the number of patients who complete the OHP enrollment process, remain insured when eligible, and have an understanding of important topics such as what it means to receive care by providers that are in network or contracted to accept the patient's insurance type.

96% of patients seen at the Multnomah County Community Health Center in 2025 had an income at or below 200% of the federal poverty limit, including 76% of patients who had an income at or below 100% of the federal poverty level.

## Equity Statement

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

## Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$2,396,460	\$0	\$2,387,739
Contractual Services	\$0	\$18,000	\$0	\$9,000
Materials & Supplies	\$0	\$14,741	\$0	\$15,940
Internal Services	\$0	\$856,866	\$0	\$877,221
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$3,286,067</b>	<b>\$0</b>	<b>\$3,289,900</b>
<b>Total Expenses:</b>	<b>\$3,286,067</b>		<b>\$3,289,900</b>	
<b>Program FTE</b>	0.00	19.00	0.00	18.00

## Program Revenues

Service Charges	\$0	\$3,286,067	\$0	\$3,289,900
<b>Total Revenue</b>	<b>\$0</b>	<b>\$3,286,067</b>	<b>\$0</b>	<b>\$3,289,900</b>

## Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Annual number of patients screened.	21,823	23,880	24,000
Percent of Self Pay patient visits enrolled in care at Health Center (target adjusted related to Medicaid policy changes that will increase the number of uninsured visits)	3.5%	3.8%	13.26%