

Program #40017 - Dental Services 2/21/2018

Department: Health Department **Program Contact:** Len Barozzini
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Dental Services provides County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. Program works with community partners, targeting under-served populations; providing service to nearly 27,000 people in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in the County and provides unique child based services to uninsured and underinsured clients; focuses on access for patients with chronic diseases, children and pregnant women. The program uses evidence based practice guidelines.

Program Summary

The Dental program has three distinct service components. Six dental clinics provide comprehensive and urgent dental treatment for Medicaid (Oregon Health Plan) and self-pay patients. The clinics perform outreach to patients who have not had a visit in the past 12-24 months. The clinical program also focuses on services for pregnant women in order to reduce the risk of premature birth, and to foster a good oral health learning collaboration between the dental program, and expectant mothers. The School and Community Oral Health Program provides dental education, and dental sealant services to children in Multnomah County schools, and provides outreach, education, and dental treatment specifically to children 0-36 months in our clinic setting. The Dental program also delivers mandated services within two Corrections Health sites. Dental Services is an essential program that provides education, prevention, and dental treatment to the poorest and most vulnerable in Multnomah County. The County dental program is heavily invested in capturing oral health metrics recently introduced at both the federal and state level. These services include dental sealants (protective coatings placed on children's molar teeth), which have been a mainstay at our School and Community Oral Health Program for many years, preventive measures and improving access for patients who have recently gained insurance through our outreach efforts. The Dental program continues to search for ways to deliver the best evidence based oral healthcare services, to the most persons, in a reasonable, and cost-effective manner.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Billable patient visits (including School and Community Oral Health)	77,000	91,573	84,000	91,706
Outcome	No show rate	18%	17%	16%	15%
Quality	Opioid Prescribing by Dentists	CY 16~2,240	CY 17~1,800	CY 17~1,108	CY 18~1,000

Performance Measures Descriptions

RETIRED: Measure 3: percent of patients who say that provider always listens. As this figure was, and is consistently high, often over 90%, we feel it is not a useful benchmark going forward. It has been replaced: NEW: Measure 3: Opioid prescribing by dentists: As this measurement is critical, and impressive and valued by all HD employees, we have opted to add this important measurement for FY 19, in order to continue to emphasize its importance to the program, and the county as a whole. These figures are based on a CY. not FY.

Legal / Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$9,307,324	\$6,814,179	\$11,946,957	\$4,345,224
Contractual Services	\$10,000	\$320,346	\$189,186	\$223,753
Materials & Supplies	\$284,980	\$1,111,174	\$488,472	\$743,965
Internal Services	\$1,184,809	\$2,579,803	\$1,925,564	\$2,452,611
Total GF/non-GF	\$10,787,113	\$10,825,502	\$14,550,179	\$7,765,553
Program Total:	\$21,612,615		\$22,315,732	
Program FTE	62.69	72.24	81.24	48.25

Program Revenues				
Indirect for Dept. Admin	\$1,521,931	\$0	\$1,598,263	\$0
Intergovernmental	\$0	\$312,187	\$0	\$312,564
Other / Miscellaneous	\$0	\$0	\$500,000	\$0
Beginning Working Capital	\$263,961	\$0	\$263,961	\$0
Service Charges	\$10,523,152	\$10,513,315	\$13,786,218	\$7,452,989
Total Revenue	\$12,309,044	\$10,825,502	\$16,148,442	\$7,765,553

Explanation of Revenues

The primary source of revenue is Medicaid payments and patient fees.

Dental Patient Fees: \$ 20,661,947.

Federal Primary Care Grant: \$ 377,260.

Significant Program Changes

Last Year this program was: FY 2018: 40017A Dental Services

For FY 2019 the program will continue to deliver services in a compassionate, whole body manner in order to facilitate and promote integration with primary care. After completing the pilot (at the SE Dental clinic), we have decided to eliminate Open (Advanced Access) Scheduling. The county dental program has been a State leader at reducing the number of opioids prescribed by over 50% from CY 2016 compared to CY 2017. We will continue to focus on this in order to reduce the addiction/opioid epidemic in our society.