

**Department:** Health Department

**Program Contact:** Katie Thornton

**Program Offer Type:** Operating

**Program Offer Stage:** Adopted

**Related Programs:**
**Program Characteristics:**

### Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over 60% of our patients identify as people of color, and more than 38% require interpretation with 59% of our patients indicating they are best served in a language other than English. This includes more than 100 different languages. 84% of our patients have Medicaid, 3% have no insurance, and 95% of our clients live below 200% of the Federal Poverty Level (FPL). All programs within the Health Center are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

North Portland Health Center (NPHC) primary care is designed as a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. NPHC provides comprehensive, culturally appropriate services that include:

- Primary care services including treatment of acute and chronic illnesses, behavioral health, drug & alcohol treatment, family planning, prenatal and preventive services (well child, immunizations), acupuncture and community health education.
- Pharmacy and lab services; and
- Enabling services including Medicaid eligibility screening, medical interpretation, transportation, case management and health education

The clinic provides culturally appropriate care to a diverse population with the largest groups served being the Latinx diaspora (42%), Black community (16%) and the white community (27%). The remaining 15% of our patients identify as Asian, Native American and Pacific Islander.

### Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Individual NPHC patients served	3,744	5,000	4,100	4,300
Output	Number of patient visits	12,045	13,000	13,500	14,648

### Performance Measures Descriptions

Outputs measure the number of NPHC patients and visits during FY26 in comparison to previous years.

## Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, Coordinated Care Organizations (CCO) contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

Costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$4,748,214	\$0	\$5,547,556
Contractual Services	\$0	\$122,693	\$0	\$122,693
Materials & Supplies	\$0	\$173,501	\$0	\$185,438
Internal Services	\$0	\$1,556,656	\$0	\$1,875,889
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$6,601,064</b>	<b>\$0</b>	<b>\$7,731,576</b>
<b>Program Total:</b>	<b>\$6,601,064</b>		<b>\$7,731,576</b>	
<b>Program FTE</b>	0.00	27.10	0.00	29.90

Program Revenues				
Intergovernmental	\$0	\$673,377	\$0	\$673,895
Service Charges	\$0	\$5,927,687	\$0	\$7,057,681
<b>Total Revenue</b>	<b>\$0</b>	<b>\$6,601,064</b>	<b>\$0</b>	<b>\$7,731,576</b>

## Explanation of Revenues

This program generates \$869,858 in indirect revenues.

This program is supported by a federal BPHC grant, as well as Medicaid/Medicare fee revenue.

\$112,510 - Medical Fees PT Fees

\$ 673,895 - Federal PC330/Homeless grant

\$ 6,945,171 - FQHC Medicaid Wraparound/Medicare

## Significant Program Changes

**Last Year this program was:** FY 2025: 40019 FQHC-North Portland Health Clinic

The North Portland Health Center has added 2.00 FTE Medical Assistant Support. The previous medical assistant-to-primary care provider ratio of 1.0 :0.8 FTE did not allow for adequate coverage for daily sick calls, leave of absences, increased support needed for a robust offering of immunization clinics, and medical assistant support for providers added for additional access. Additionally, the previous ratio did not leave capacity for medical assistant support for patient visits with clinical pharmacists and psych mental health nurse practitioners, resulting in missed opportunities to complete preventative screenings, immunizations, and follow-up care. The North Portland Health Center has increased internal services charges due to increased IT cost and building security costs. The program also had increased revenue projected due to the 3.5% increased Alternative Payment Methodology rate which is a key revenue source for the Health Center.