

Division: Integrated Clinical Services

Program Characteristics:

Program Description

This program offer funds the North Portland Health Center (NPHC), which is a designated Patient-Centered Medical Home. This model of primary care includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. We provide comprehensive, culturally appropriate services to keep our community healthy. Services include but are not limited to:

- Primary care services including treatment of acute and chronic illnesses, behavioral health, drug and alcohol treatment, family planning, prenatal and preventive services (well-child visits, immunizations), acupuncture, and community health education.
- Community pharmacy and lab services.
- Clinical pharmacists who assist clients and providers with medication management and adherence support, conduct medication reconciliation upon hospital discharge, and independently manage ongoing medical conditions such as diabetes and high blood pressure.
- Enabling services including Medicaid eligibility screening, medical interpretation, transportation, case management, and health education.

In calendar year 2025, the Multnomah County Community Health Center collectively served more than 60,200 patients whose demographics reflected Multnomah County's diverse population and especially represented under-resourced and marginalized communities that experience structural barriers to healthcare. For example, 96% of patients had an income at or below 200% of the federal poverty level (FPL), including 76% of patients who had an income at or below 100% FPL.

Equity Statement

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

Revenue/Expense Detail

| | 2026 General Fund | 2026 Other Funds | 2027 General Fund | 2027 Other Funds |
|-------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Personnel | \$0 | \$5,547,556 | \$0 | \$5,632,603 |
| Contractual Services | \$0 | \$122,693 | \$0 | \$150,000 |
| Materials & Supplies | \$0 | \$185,438 | \$0 | \$353,153 |
| Internal Services | \$0 | \$1,875,889 | \$0 | \$1,930,456 |
| Total GF/non-GF | \$0 | \$7,731,576 | \$0 | \$8,066,212 |
| Total Expenses: | \$7,731,576 | | \$8,066,212 | |
| Program FTE | 0.00 | 29.90 | 0.00 | 28.40 |
| Program Revenues | | | | |
| Intergovernmental | \$0 | \$673,895 | \$0 | \$673,895 |
| Service Charges | \$0 | \$7,057,681 | \$0 | \$7,392,317 |
| Total Revenue | \$0 | \$7,731,576 | \$0 | \$8,066,212 |

Performance Measures

| Performance Measure | FY25 Actual | FY26 Estimate | FY27 Target |
|---|------------------------|--------------------------|------------------------|
| Number of NPHC individual patients served | 4,453 | 4,800 | 5,000 |
| Number of completed visits at NPHC | 15,372 | 16,000 | 17,000 |