

Division: Integrated Clinical Services

Program Characteristics:

Program Description

This program offer funds the North Portland Health Center (NPHC), which is a designated Patient-Centered Medical Home. This model of primary care includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. We provide comprehensive, culturally appropriate services to keep our community healthy. Services include but are not limited to:

- Primary care services including treatment of acute and chronic illnesses, behavioral health, drug and alcohol treatment, family planning, prenatal and preventive services (well-child visits, immunizations), acupuncture, and community health education.
- Community pharmacy and lab services.
- Clinical pharmacists who assist clients and providers with medication management and adherence support, conduct medication reconciliation upon hospital discharge, and independently manage ongoing medical conditions such as diabetes and high blood pressure.
- Enabling services including Medicaid eligibility screening, medical interpretation, transportation, case management, and health education.

In calendar year 2025, the Multnomah County Community Health Center collectively served more than 60,200 patients whose demographics reflected Multnomah County's diverse population and especially represented under-resourced and marginalized communities that experience structural barriers to healthcare. For example, 96% of patients had an income at or below 200% of the federal poverty level (FPL), including 76% of patients who had an income at or below 100% FPL.

Equity Statement

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$5,547,556	\$0	\$5,632,603
Contractual Services	\$0	\$122,693	\$0	\$150,000
Materials & Supplies	\$0	\$185,438	\$0	\$353,153
Internal Services	\$0	\$1,875,889	\$0	\$1,930,456
Total GF/non-GF	\$0	\$7,731,576	\$0	\$8,066,212
Total Expenses:	\$7,731,576		\$8,066,212	
Program FTE	0.00	29.90	0.00	28.40
Program Revenues				
Intergovernmental	\$0	\$673,895	\$0	\$673,895
Service Charges	\$0	\$7,057,681	\$0	\$7,392,317
Total Revenue	\$0	\$7,731,576	\$0	\$8,066,212

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of NPHC individual patients served	4,453	4,800	5,000
Number of completed visits at NPHC	15,372	16,000	17,000