

**Department:** Health Department      **Program Contact:** Katie Thornton  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. Northeast Health Clinic is located in one of Portland’s oldest historic African American neighborhoods and provides integrated primary care, dental, and pharmacy services to a diverse patient population. The Northeast Health Center plays a significant role in providing safety net medical services to residents in the community. The Health Center provided care to 6,659 clients in FY21. NEHC is an important health care safety net for the community and is part of the County’s Federally Qualified Health Center (FQHC).

**Program Summary**

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Northeast Health Clinic is designed as a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. NEHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, drug & alcohol treatment, family planning, prenatal and preventive services (well child, immunizations), and community health education
- Limited speciality care including neurology, gynecology, and acupuncture
- Pharmacy and lab services
- Enabling services: Medicaid eligibility screening, medical interpretation, transportation assistance, case management and health education

In fiscal year 21, the clinic saw 6,659 patients who were provided services in more than 10 different languages. NEHC plays a significant role in providing safety net medical services to residents in the community. The clinic provides culturally appropriate care to a diverse population with the largest groups serving being the Black diaspora (29%), the Latinx diaspora (36%) and those who identify as white (25%). The remaining 10% of our patients identify as Asian, Native American and Pacific Islander.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Individual patients served	6,659	4,000	4,500	5,000
Outcome	Number of visits completed	19,660	20,328	19,000	18,327

**Performance Measures Descriptions**

**Output:** Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.  
**Outcome:** This is the total number of in clinic visits including PCP, BHP, and Nursing Speciality Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

## Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines. Northeast Health Center is contracted with OHSU to offer Colposcopy and LEEP procedures.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$2,501,518	\$1,725,856	\$0	\$4,219,021
Contractual Services	\$48,817	\$129,301	\$0	\$143,287
Materials & Supplies	\$68,323	\$144,511	\$0	\$196,716
Internal Services	\$333,202	\$968,159	\$0	\$1,648,791
<b>Total GF/non-GF</b>	<b>\$2,951,860</b>	<b>\$2,967,827</b>	<b>\$0</b>	<b>\$6,207,815</b>
<b>Program Total:</b>	<b>\$5,919,687</b>		<b>\$6,207,815</b>	
<b>Program FTE</b>	16.30	13.70	0.00	28.20

Program Revenues				
Intergovernmental	\$0	\$985,061	\$0	\$985,060
Service Charges	\$2,951,860	\$1,982,766	\$0	\$5,222,755
<b>Total Revenue</b>	<b>\$2,951,860</b>	<b>\$2,967,827</b>	<b>\$0</b>	<b>\$6,207,815</b>

## Explanation of Revenues

This program generates \$567,037 in indirect revenues.

Northeast Health Clinic is supported by the federal BPHC grant, , Medicaid/Medicare and other medical fees.

\$ 1,602,796 - Medical Fees

\$ 985,060 - Federal Primary Care (330) grant

\$ 3,619,959 - FQHC Medicaid Wraparound

## Significant Program Changes

**Last Year this program was:** FY 2022: 40020 Northeast Health Clinic

The COVID-19 pandemic continued to stretch the Health Center resources, requiring shifting prioritization towards vaccination and testing clinics. Beginning in mid-FY 2022, the FQHC revenue and expenses were transferred from the General Fund into a newly created FQHC Enterprise Fund which is shown in Other Funds. CHW and BHP roles moved to program offer 40102 Allied Health.