

Program #40022 - Mid County Health Clinic 6/27/2018

Department: Health Department **Program Contact:** Tasha Wheatt-Dalancy
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

Mid-County Health Center (MCHC) serves clients in one of the poorest and most culturally diverse areas of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from medical care because of where they live, the language they speak and their higher level of complex healthcare needs. With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for the community and is part of the County's FQHC. The clinic provides a medical home to approximately 11,000 patients.

Program Summary

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses patients' beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities, Lutheran Community Services). About 80% of all clients are immigrants or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, Iraq, Iran, etc.). Staff represent approximately 25 different countries and more than 60% of the MCHC staff speak a second language. Many are immigrants and a few were refugees themselves. MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The immigrant and refugee populations often receive little preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Many client families have three or more children; often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care, post-traumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and prenatal services as well as referrals. Many children receive their first complete set of vaccines at MCHC.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of patients with a Mid County Health Center assigned PCP	10923	14000	11000	11000
Outcome	% Adolescent Well Visits Completed	n/a	51%	55.5%	51%

Performance Measures Descriptions

Outcome: Number of patients with a MCHC assigned PCP seen within the last 12 months
 Outcome: % Adolescent Well Visits Completed

Legal / Contractual Obligation

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. MCHC meets all Federally Qualified Health Center (FQHC) designated requirements.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$4,762,981	\$3,262,116	\$5,602,369	\$2,807,555
Contractual Services	\$0	\$326,832	\$529,481	\$0
Materials & Supplies	\$5,506	\$498,481	\$81,519	\$574,929
Internal Services	\$1,524,948	\$906,318	\$920,647	\$1,767,222
Total GF/non-GF	\$6,293,435	\$4,993,747	\$7,134,016	\$5,149,706
Program Total:	\$11,287,182		\$12,283,722	
Program FTE	49.90	18.70	38.70	26.70

Program Revenues				
Indirect for Dept. Admin	\$764,603	\$0	\$822,420	\$0
Intergovernmental	\$0	\$661,474	\$0	\$689,061
Service Charges	\$6,288,021	\$4,482,905	\$7,127,012	\$4,460,645
Total Revenue	\$7,052,624	\$5,144,379	\$7,949,432	\$5,149,706

Explanation of Revenues

Mid County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the inter-governmental agreement between Multnomah County as the Local Public Health Authority (LPHA), Medicaid/Medicare fees, and county general fund.

Medical Fees: \$11,561,224
Federal Primary Care grant: \$679,061
State Family Planning grant: \$10,000

Significant Program Changes

Last Year this program was: FY 2018: 40022 Mid County Health Clinic