Multnomah County

Program #40023 - East County Health Clinic

4/21/2014

Department: Health Department **Program Contact:** Lynne Wiley

Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed

Related Programs:

Program Characteristics:

Executive Summary

The East County Health Center (ECHC) provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured residents of East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from comprehensive healthcare services because of where they live, the language they speak and their higher level of complex healthcare needs. The clinic provides more than 37,000 visits a year.

Program Summary

East County Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally appropriate primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. East County Health Center serves a culturally diverse population, 80% whose incomes are below 100% of the Federal Poverty Level. East County Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	Number of annual client visits	36,641	37,626	35,892	38,384
Outcome	Percentage of children who are up to date on immunizations at 24 months of age	89%	85%	91%	85%
Efficiency	Number of days for a new patient appointment	7	7	6	7
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	59%	70%	60%	70%

Performance Measures Descriptions

% of children who are immunized by 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Client satisfaction survey ask patients if they would recommend this clinic to family/friends.

Legal / Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, State Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations. ECHC meets all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services be available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	**2014**	**2014**	**2015**	**2015**
Personnel	$3,760,251	$2,396,319	$4,311,184	$1,918,576
Contractual Services	$0	$197,490	$0	$159,821
Materials & Supplies	$85,840	$275,591	$427,382	$310,035
Internal Services	$388,852	$1,586,106	$426,723	$1,772,081
Total GF/non-GF	**$4,234,943**	**$4,455,506**	**$5,165,289**	**$4,160,513**
Program Total:	**$8,690,449**		**$9,325,802**	
Program FTE	25.40	31.00	46.40	11.60

Program Revenues				
Indirect for Dept. Admin	$551,948	$0	$608,305	$0
Intergovernmental	$0	$1,179,771	$0	$718,429
Service Charges	$4,151,731	$3,275,735	$4,770,508	$3,442,084
Total Revenue	**$4,703,679**	**$4,455,506**	**$5,378,813**	**$4,160,513**

Explanation of Revenues

East County Health Clinic is supported by Federal BPHC grant, State Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.
Medical Fees: $8,212,592
Federal Primary Care grant: $562,941
State Family Planning grant: $86,238
State Maternal & Child Health grant: $69,250

Significant Program Changes

Last Year this program was: 40023 East County Health Clinic

Health transformation has created instability in fee revenue estimates for Primary Care and could force significant changes in coming years. In FY13, Primary Care fell short of fee revenue estimates and is expected to do the same in FY14. New models of care were implemented in response to health care reform, but reimbursement has not changed to match these changes in the care model. Additionally, a decline in provider visits while implementing these changes also impacted revenue. There are positive changes already from Medicaid expansion, but it is too soon to tell what the lasting impact will be on revenue. Even though very reasonable methods were used to create the FY15 revenue projections, they are very aggressive when compared to current fee income. While achievable there remains uncertainty about how quickly all of the changes in the healthcare environment will settle making forecasting more predictable.