

Department: Health Department **Program Contact:** Lynne Wiley
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

The East County Health Center (ECHC) provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured residents of East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from comprehensive health care services because of where they live, the language they speak and their higher level of complex health care needs. The clinic provides more than 35,000 visits a year.

Program Summary

East County Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally appropriate primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. East County Health Center serves a culturally diverse population, 80% whose incomes are below 100% of the Federal Poverty Level. East County Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of annual client visits	34,757	37,632	36,456	38,384
Outcome	Percentage of children who are up to date on immunizations at 24 months of age	90%	85%	88%	85%
Efficiency	Number of days for a new patient appointment	7	7	6.7	7

Performance Measures Descriptions

% of children who are immunized by 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Legal / Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, State Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. ECHC meets all Federally Qualified Health Center (FQHC) designated requirements.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$4,311,184	\$1,918,576	\$4,945,551	\$2,511,193
Contractual Services	\$0	\$159,821	\$147,190	\$1,500
Materials & Supplies	\$427,382	\$310,035	\$42,395	\$499,996
Internal Services	\$426,723	\$1,772,081	\$1,523,783	\$803,991
Total GF/non-GF	\$5,165,289	\$4,160,513	\$6,658,919	\$3,816,680
Program Total:	\$9,325,802		\$10,475,599	
Program FTE	46.40	11.60	52.80	13.10

Program Revenues				
Indirect for Dept. Admin	\$608,305	\$0	\$629,307	\$0
Intergovernmental	\$0	\$718,429	\$0	\$527,405
Other / Miscellaneous	\$0	\$0	\$350,000	\$0
Service Charges	\$4,770,508	\$3,442,084	\$6,300,692	\$3,289,275
Total Revenue	\$5,378,813	\$4,160,513	\$7,279,999	\$3,816,680

Explanation of Revenues

East County Health Clinic is supported by Federal BPHC grant, State Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical Fees: \$9,939,967; Federal Primary Care grant: \$387,733
State Family Planning grant: \$75,265
State Maternal & Child Health grant: \$64,407

Significant Program Changes

Last Year this program was: FY 2015: 40023 East County Health Clinic