



Program #40023 - East County Health Clinic 3/4/2020

Department: Health Department **Program Contact:** Tasha Wheatt-Delancy
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The East County Health Center (ECHC) provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured persons as part of the County's Federally Qualified Health Center (FQHC). The East County Community Health Center (ECHC) provides comprehensive primary care, enabling and behavioral health services to vulnerable and under-served residents.

Program Summary

East County Health Center primary care is designed as a Person Centered Medical Home (PCMH). This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. Culturally appropriate primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. East County Health Center plays a significant role in providing safety net medical services to residents in the community. The clinic provides a medical home to over 9,300 patients of which 49% are Spanish speaking and 20% do not qualify for insurance coverage.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of patients with a East County Health Center assigned PCP	9,944	11,000	9,700	9,800
Outcome	% Adolescent Well Care Visits Completed	52%	51%	56%	52%

Performance Measures Descriptions

Output: Number of patients with a ECHC assigned PCP seen within the last 12 months.
 Outcome: % Adolescent Well Visits Completed
 Changes in CCO assignment could impact patient enrollment.

Legal / Contractual Obligation

The East County Community Health Center (ECHC) complies with the state Reproductive Health grant, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. Primary Care services are a requirement of the Bureau of Primary Health Care 330 Grant. Primary Care services are in the scope of the Primary Care 330 Grant must follow the HRSA Community Health Center Program operational and fiscal compliance requirements. ECHC is also accredited under Joint Commission and follows TJC accreditation guidelines.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$4,226,757	\$2,961,381	\$3,530,658	\$4,063,071
Contractual Services	\$0	\$379,280	\$366,868	\$1,090
Materials & Supplies	\$38,355	\$426,803	\$52,350	\$411,887
Internal Services	\$489,881	\$1,655,333	\$1,587,067	\$475,378
Total GF/non-GF	\$4,754,993	\$5,422,797	\$5,536,943	\$4,951,426
Program Total:	\$10,177,790		\$10,488,369	
Program FTE	23.90	25.20	13.90	36.70

Program Revenues				
Intergovernmental	\$0	\$985,315	\$0	\$985,315
Service Charges	\$4,730,316	\$4,437,482	\$5,521,040	\$3,966,111
Total Revenue	\$4,730,316	\$5,422,797	\$5,521,040	\$4,951,426

Explanation of Revenues

This program generates \$888,465 in indirect revenues.

East County Health Clinic is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees, and county general fund. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

\$ 9,487,151 - Medical Fees

\$ 985,315 - Federal Primary Care (330) grant

Significant Program Changes

Last Year this program was: FY 2020: 40023-20 East County Health Clinic