

**Department:** Health Department      **Program Contact:** Lynne Wiley  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Proposed  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. East County Health Center plays a significant role in providing safety net medical services to residents in the Gresham/East Multnomah County communities. Over the past 12 months, the Health Center provided care to 9,831 clients. Of clients empaneled to the East County Health Center, 50% are Spanish speaking and 20% do not qualify for insurance coverage.

**Program Summary**

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

East County Health Center primary care is designed as a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. ECHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services
- Wraparound services: Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Over the past 12 months, the clinic saw 29,583 patients with services provided in four languages. East County Health Center plays a significant role in providing safety net medical services to residents in the community. The clinic provides culturally appropriate care to a diverse population with the largest groups served being the Latinx diaspora (50%), and the white (43%). The remaining 7% of our patients identify as mostly Eastern European and Middle Eastern/North African.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Individual Patients Served	9,892	9,800	9,840	9,931
Outcome	Number of visits completed	27,650	29,160	29, 583	29, 753

**Performance Measures Descriptions**

**Output:** Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.

**Outcome:** This is the total number of in clinic visits including PCP, BHP, and Nursing Speciality Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

## Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$4,989,165	\$2,829,741	\$0	\$7,881,297
Contractual Services	\$0	\$268,344	\$0	\$297,736
Materials & Supplies	\$221,425	\$162,697	\$0	\$397,518
Internal Services	\$664,557	\$1,722,372	\$0	\$2,258,855
<b>Total GF/non-GF</b>	<b>\$5,875,147</b>	<b>\$4,983,154</b>	<b>\$0</b>	<b>\$10,835,406</b>
<b>Program Total:</b>	<b>\$10,858,301</b>		<b>\$10,835,406</b>	
<b>Program FTE</b>	38.40	13.80	0.00	49.20

Program Revenues				
Intergovernmental	\$0	\$1,085,399	\$0	\$1,085,315
Service Charges	\$5,875,147	\$3,897,755	\$0	\$9,750,091
<b>Total Revenue</b>	<b>\$5,875,147</b>	<b>\$4,983,154</b>	<b>\$0</b>	<b>\$10,835,406</b>

## Explanation of Revenues

This program generates \$1,059,246 in indirect revenues.

East County Health Clinic is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

\$ 2,936,965 - Medical Fees

\$ 1,085,315 - Federal Primary Care (330) grant

\$ 6,813,126 - FQHC Medicaid Wraparound

## Significant Program Changes

**Last Year this program was:** FY 2022: 40023 East County Health Clinic

COVID-19 pandemic required ECHC to expand telehealth, and telemedicine programs to meet the needs of our clients while remaining in compliance with CDC recommendations aimed at decreasing spread of Covid 19. Beginning in mid-FY 2022, the FQHC revenue and expenses were transferred from the General Fund into a newly created FQHC Enterprise Fund which is shown in Other Funds. CHW and BHP roles moved to program offer 40102 Allied Health.