



Program #40024 - FQHC-Student Health Centers FY 2024 Adopted

Department: Health Department **Program Contact:** Alexandra Lowell
Program Offer Type: Existing **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. The Student Health Center (SHC) program provides access to comprehensive preventive, primary, and mental healthcare for Multnomah County school-aged youth at nine Student Health Centers and is part of the County's FQHC. This program makes primary and behavioral health care services easily accessible for nearly 6,000 K-12 students each year, contributing to better health and learning outcomes for school-aged youth.

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 20% of our patients have no insurance, 95% of our clients live below 200% of the Federal Poverty Guideline and nearly 2,000 of our patients report experiencing houselessness. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Healthcare for school aged youth is a basic need. The SHC sites provide critical points of access to health care regardless of insurance status through partnerships with schools, families, healthcare providers, and community agencies. SHCs contribute to learning readiness and optimize the learning environment by linking health and education for student success-- in school and life.

Services include chronic, acute and preventive healthcare; age appropriate reproductive health; exams, risk assessments, prescriptions, immunizations, fitness and nutrition education/counseling and referrals. This comprehensive approach enables preventive care and early identification and intervention, thereby promoting healthy behaviors and resilience as well as reducing risk behaviors. Program locations are geographically diverse and all Multnomah County K-12 aged youth are eligible to receive services at any SHC location, including students who attend other schools, those not currently attending school, students experiencing houselessness. The SHCs provide culturally appropriate care to a diverse population with the largest groups served being those who identify as Latinx (29%), White (29%), Black (15%), and Asian (9%). The remaining 5% of our patients identify as Pacific Islander, Native American, and Native Hawaiian. (Seventeen percent of clients services did not share or refused to share their race/ethnicity.)

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	% of patients with one or more visits with a health assessment in the last year	45%	51%	51%	51%
Outcome	Number of visits completed	18,436	16,796	14,000	16,159

Performance Measures Descriptions

Output: Clients (age >5 to <21) with at least one office visit encounter in the last 12 months who had health assessment. The health assessment is an exceptional tool to understand the physical and social health of the client. Outcome: The number of visits completed indicates a general level of utilization of our services and financial viability. FY22 visit numbers include the specific COVID vaccine visits performed in SHC, in addition to the regular array of primary care visits.

Legal / Contractual Obligation

Student Health Centers (SHC) complies with CLIA (Laboratory accreditation) requirements, CCO contractual obligations, compliance with the Bureau of Primary Health 330 Grant (HRSA), and Patient-Centered Primary Care Home (PCPCH). SHC Primary Care is also accredited under Joint Commission and follows TJC accreditation guidelines.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$4,541,685	\$0	\$5,566,123
Contractual Services	\$0	\$163,378	\$0	\$173,778
Materials & Supplies	\$0	\$237,042	\$0	\$315,225
Internal Services	\$0	\$1,614,195	\$0	\$1,779,047
Capital Outlay	\$0	\$0	\$0	\$10,000
Total GF/non-GF	\$0	\$6,556,300	\$0	\$7,844,173
Program Total:	\$6,556,300		\$7,844,173	
Program FTE	0.00	28.24	0.00	33.96

Program Revenues				
Intergovernmental	\$0	\$1,504,913	\$0	\$1,439,475
Other / Miscellaneous	\$0	\$85,000	\$0	\$95,000
Service Charges	\$0	\$4,966,387	\$0	\$6,309,698
Total Revenue	\$0	\$6,556,300	\$0	\$7,844,173

Explanation of Revenues

This program generates \$777,588 in indirect revenues.

SHCs are supported by federal BPHC grant, state family planning grant, State School Based Health Centers grant through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue.

Federal \$ 5,886,925 - Medical Fees
 State \$ 1,066,096 - State SHC Grant
 Federal \$ 373,379 - PC 330 Grant
 \$ 95,000 - Roots & Wings
 \$ 422,773 - Charges for Services -patient fees

Significant Program Changes

Last Year this program was: FY 2023: 40024 FQHC-Student Health Centers

SHC added 1.5 fte Medical Assistant, 0.9 fte Community Health Nurse, 1.75 fte Clinical Svcs Specialist and a 0.8 float Office Assistant Sr.