

Department: Health Department

Program Contact: Alexandra Lowell

Program Offer Type: Operating

Program Offer Stage: Proposed

Related Programs:
Program Characteristics:
Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over 60% of our patients identify as people of color, and more than 38% require interpretation with 59% of our patients indicating they are best served in a language other than English. This includes more than 100 different languages. 84% of our patients have Medicaid, 3% have no insurance, and 95% of our clients live below 200% of the Federal Poverty Level (FPL). All programs within the Health Center are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Healthcare for school aged youth is a basic need. The Student Health Center (SHC) sites provide critical points of access to health care regardless of insurance status through partnerships with schools, families, healthcare providers, and community agencies. SHCs contribute to learning readiness by linking health and education for student success in school and life.

Services include chronic, acute and preventive healthcare; age appropriate reproductive health; exams, risk assessments, prescriptions, immunizations, healthy lifestyle education/counseling, and referrals. This comprehensive approach enables preventive care and early identification and intervention, thereby promoting healthy behaviors and resilience as well as reducing risk behaviors. Program locations are geographically diverse and all Multnomah County K-12 aged youth are eligible to receive services at any SHC location, including students who attend other schools, those not currently attending school, and students experiencing homelessness. The SHCs provide culturally appropriate care to a diverse population with the largest groups served being those who identify as Latinx (35%), White (25%), Black (14%), and Asian (8%), and 4% of our patients identify as Pacific Islander, Native American, Native Alaskan or Native Hawaiian. Thirteen percent of clients services did not share or refused to share their race/ethnicity.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	% of patients with one or more visits with a health assessment in the last year	61%	70%	63%	65%
Output	Number of SHC visits	15,993	16,339	16,339	17,126
Output	Number of SHC Patients Served	6,789		6,700	6,700

Performance Measures Descriptions

Outputs measure the number of SHC patients and visits during FY26 in comparison to previous years and the percentage of patients that receive a health assessment/screening during a visit.

Legal / Contractual Obligation

Student Health Centers (SHC))complies with CLIA (Laboratory accreditation)requirements, CCO contractual obligations, compliance with the Bureau of Primary Health 330 Grant (HRSA), and Patient-Centered Primary Care Home (PCPCH). SHC Primary Care is also accredited under the Joint Commission and follows accreditation guidelines.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$6,161,331	\$0	\$6,719,341
Contractual Services	\$0	\$506,500	\$0	\$322,262
Materials & Supplies	\$0	\$527,311	\$0	\$563,507
Internal Services	\$0	\$2,100,518	\$0	\$2,374,946
Total GF/non-GF	\$0	\$9,295,660	\$0	\$9,980,056
Program Total:	\$9,295,660		\$9,980,056	
Program FTE	0.00	34.10	0.00	35.84

Program Revenues				
Intergovernmental	\$0	\$1,486,708	\$0	\$1,312,379
Other / Miscellaneous	\$0	\$45,000	\$0	\$306,319
Service Charges	\$0	\$7,763,952	\$0	\$8,361,358
Total Revenue	\$0	\$9,295,660	\$0	\$9,980,056

Explanation of Revenues

This program generates \$1,053,590 in indirect revenues.

SHCs are supported by federal BPHC grant, state family planning grant, State School Based Health Centers grant through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue.

Federal \$ 8,011,443 - Medical Fees, Wrap, APM, Mcare, Care FFS

State \$ 500,379 - State SBHC Grants

Federal \$ 812,000 - PC 330 Grant

3rd Party Fees \$349,915

Kaiser/Roots & Wings & CO OD Prevention \$306,319

Significant Program Changes

Last Year this program was: FY 2025: 40024 FQHC-Student Health Centers

Student Health Center program has added 2.00 FTE medical assistants. The previous medical assistant-to-primary care provider ratio across the Student Health Center sites did not allow for adequate coverage. A 0.80 FTE Registered Nurse was added to support the telemedicine pilot which aims at providing telemedicine services to students attending schools without co-located Student Health Centers in coordination with school nurses. Student Health Center internal services expenses have increased due to the increased IT cost and device inventory reconciliation which resulted in more computers having been moved into the budget. Service charges increase under revenue comes from 787 more projected visits for the program in FY 2026 resulting in increased visit revenue.