

**Department:** Health Department                      **Program Contact:** Dawn Shatzel  
**Program Offer Type:** Existing Operating Program                      **Program Offer Stage:** As Proposed  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

La Clinica de Buena Salud (The Good Health Clinic), provides comprehensive, culturally appropriate primary care and behavioral health services to the under and uninsured residents of the NE Portland, Cully Neighborhood and is part of the County's FQHC. La Clinica was strategically placed, in partnership with the local community, to provide culturally competent care and vital services to a population that otherwise may not have access to medical care.

**Program Summary**

La Clinica provides culturally appropriate services, and Patient Centered Primary Care Home (PCPCH) services, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. La Clinica health and social services team includes: primary, preventive and urgent health care, behavioral health services, case management and resource referral. Although La Clinica was initially intended to primarily serve the Latinix community, the program has expanded and responded to the area's changing demographics which includes the Somali immigrants and refugees, Vietnamese, and Russian speaking families in the Cully neighborhood and beyond.

**Performance Measures**

| Measure Type | Primary Measure                                   | FY19 Actual | FY20 Budgeted | FY20 Estimate | FY21 Offer |
|--------------|---------------------------------------------------|-------------|---------------|---------------|------------|
| Output       | Number of patients with a La Clinica assigned PCP | 2,119       | 2,100         | 2,100         | 2,100      |
| Outcome      | % Adolescent Well Visits Completed                | 64.45%      | 55%           | 60%           | 55%        |

**Performance Measures Descriptions**

**Outcome:** Number of patients with a La Clinica assigned PCP seen within the last 12 months.  
**Outcome:** % Adolescent Well Visits Completed

## Legal / Contractual Obligation

LaClinica Community Health Center complies with CLIA (Laboratory accreditation) requirements and CCO contractual obligations. Primary Care services are a requirement of the Bureau of Primary Health Care 330 Grant. Primary Care services are in the scope of the Primary Care 330 Grant must follow the HRSA Community Health Center Program operational and fiscal compliance requirements. LaClinica is also accredited under Joint Commission and follows TJC accreditation guidelines.

## Revenue/Expense Detail

|                         | Adopted<br>General Fund | Adopted<br>Other Funds | Proposed<br>General Fund | Proposed<br>Other Funds |
|-------------------------|-------------------------|------------------------|--------------------------|-------------------------|
| <b>Program Expenses</b> | <b>2020</b>             | <b>2020</b>            | <b>2021</b>              | <b>2021</b>             |
| Personnel               | \$509,937               | \$1,488,438            | \$918,358                | \$1,214,254             |
| Contractual Services    | \$0                     | \$142,844              | \$0                      | \$125,228               |
| Materials & Supplies    | \$28,185                | \$99,051               | \$35,493                 | \$81,501                |
| Internal Services       | \$196,873               | \$313,835              | \$228,012                | \$284,890               |
| <b>Total GF/non-GF</b>  | <b>\$734,995</b>        | <b>\$2,044,168</b>     | <b>\$1,181,863</b>       | <b>\$1,705,873</b>      |
| <b>Program Total:</b>   | <b>\$2,779,163</b>      |                        | <b>\$2,887,736</b>       |                         |
| <b>Program FTE</b>      | 3.20                    | 10.40                  | 3.40                     | 10.30                   |

| <b>Program Revenues</b> |                  |                    |                    |                    |
|-------------------------|------------------|--------------------|--------------------|--------------------|
| Intergovernmental       | \$0              | \$779,097          | \$0                | \$782,245          |
| Service Charges         | \$712,373        | \$1,265,071        | \$1,150,691        | \$923,628          |
| <b>Total Revenue</b>    | <b>\$712,373</b> | <b>\$2,044,168</b> | <b>\$1,150,691</b> | <b>\$1,705,873</b> |

## Explanation of Revenues

This program generates \$249,514 in indirect revenues.

La Clinica de Buena Salud is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees, and county general fund. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

\$ 2,074,319 - Medical Fees

\$ 782,011 - Federal Primary Care/330 grant

## Significant Program Changes

Last Year this program was: FY 2020: 40026-20 La Clinica de Buena Salud