



Program #40026 - FQHC-La Clinica de Buena Salud FY 2024 Department Requested

Department: Health Department **Program Contact:** Amaury Sarmiento
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. La Clinica de Buena Salud (The Good Health Clinic), provides comprehensive, culturally appropriate primary care and behavioral health services to the underinsured and uninsured residents of NE Portland’s Cully Neighborhood and is part of the County’s FQHC. La Clinica was strategically located, in partnership with the local community, to provide culturally competent care and vital services to approximately 2,000 people each year.

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

La Clinica de Buena Salud is designed as a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. La Clinica provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services
- Wraparound services: Medicaid eligibility screening, medical interpretation, transportation, case management and health education

Although La Clinica was initially primarily served the Latinix community, the program has expanded and responded to the area's changing demographics which includes the Somali immigrants and refugees, Vietnamese, and Russian speaking families in the Cully neighborhood and beyond.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Individual patients served	2,083	2,100	2,100	2,100
Outcome	Number of visits completed	7769	9,901	8101	9,901

Performance Measures Descriptions

Output: Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.
Outcome: This is the total number of in clinic visits including PCP, BHP, and Nursing Specialty Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$2,013,157	\$0	\$2,607,371
Contractual Services	\$0	\$128,118	\$0	\$128,118
Materials & Supplies	\$0	\$99,410	\$0	\$99,410
Internal Services	\$0	\$631,094	\$0	\$728,423
Total GF/non-GF	\$0	\$2,871,779	\$0	\$3,563,322
Program Total:	\$2,871,779		\$3,563,322	
Program FTE	0.00	12.50	0.00	13.90

Program Revenues				
Intergovernmental	\$0	\$826,069	\$0	\$826,068
Service Charges	\$0	\$2,045,710	\$0	\$2,737,254
Total Revenue	\$0	\$2,871,779	\$0	\$3,563,322

Explanation of Revenues

This program generates \$364,250 in indirect revenues.

La Clinica de Buena Salud is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Federal \$ 666,890 - Medical Fees - Medicaid/Medicare
Federal \$ 826,068 - Federal Primary Care/330 grant
Federal \$ 1,970,362- FQHC Medicaid Wraparound
\$ 100,002 - Charges for Services -Patient Fees

Significant Program Changes

Last Year this program was: FY 2023: 40026 FQHC-La Clinica de Buena Salud

Added an office assistant and medical assistant to support lab and primary care services.