

Department: Health Department

Program Contact: Amaury Sarmiento

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over 60% of our patients identify as people of color, and more than 38% require interpretation with 59% of our patients indicating they are best served in a language other than English. This includes more than 100 different languages. 84% of our patients have Medicaid, 3% have no insurance, and 95% of our clients live below 200% of the Federal Poverty Level (FPL). All programs within the Health Center are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

La Clinica de Buena Salud (La Clinica) is designed as a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. La Clinica provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services
- Dental services
- Enabling services including Medicaid eligibility screening, medical interpretation, transportation, case management and health education

Although initially La Clinica was initially served the Latinx community, the program has expanded and responded to the area's changing demographics which includes the Somali immigrants and refugees, Vietnamese, and Russian speaking families in the Cully neighborhood and beyond.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of La Clinica patients served	2,076	2,100	2,100	2,300
Output	Number of patient visits	7,300	7,400	7,300	7,620

Performance Measures Descriptions

Outputs measure the number of La Clinica patients and visits during FY26 in comparison to previous years.

Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, Coordinated Care Organizations (CCO) contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$2,773,547	\$0	\$3,015,129
Contractual Services	\$0	\$898,318	\$0	\$59,650
Materials & Supplies	\$0	\$116,931	\$0	\$203,789
Internal Services	\$0	\$876,097	\$0	\$937,171
Total GF/non-GF	\$0	\$4,664,893	\$0	\$4,215,739
Program Total:	\$4,664,893		\$4,215,739	
Program FTE	0.00	14.50	0.00	14.50

Program Revenues				
Intergovernmental	\$0	\$826,068	\$0	\$826,068
Beginning Working Capital	\$0	\$750,000	\$0	\$0
Service Charges	\$0	\$3,088,825	\$0	\$3,389,671
Total Revenue	\$0	\$4,664,893	\$0	\$4,215,739

Explanation of Revenues

This program generates \$472,771 in indirect revenues.

La Clinica de Buena Salud is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Federal \$ 826,068 - Federal Primary Care/330 grant (Homeless - La Clinica)
Federal \$ 3,324,247 - FQHC Medicaid Wrap, Medicaid FFS, CareOR FFS, APM
 \$ 65,424 - Charges for Services -Patient Fees

Significant Program Changes

Last Year this program was: FY 2025: 40026 FQHC-La Clinica de Buena Salud

La Clinica will be relocating to a new location in May 2025. This move allows the health center to serve more community members and allows us to integrate our services offered by having a dental and pharmacy co-located in the same building. A 1.0 FTE Office Assistant was added to support the additional visits and phones having added dental services at its new location. La Clinica, soon to become Fernhill Primary Care program, has added 2.00 FTE medical assistants. The previous medical assistant-to-primary care provider ratio of 1.0:0.8 FTE did not allow for adequate coverage. In FY 2025, two budgets were created for the LaClinica the program offer due to the need to have an additional budget to cover Fernhill construction and supplies prior to revocation in FY 2026. The secondary budget was not necessary in FY 2026 thus decreasing the contractual services.