

Department: Health Department **Program Contact:** Christy Ward
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

La Clinica de Buena Salud (The Good Health Clinic), provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the under and uninsured residents of the NE Portland, Cully Neighborhood. La Clinica was strategically placed, in partnership with the local community, to provide culturally competent care and vital services to a population that otherwise may not have access to medical care. The clinic provides more than 6,900 visits a year.

Program Summary

La Clinica provides culturally appropriate, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Eighty percent are at or below 100% Federal Poverty Level (FLP). La Clinica health and social services team includes: primary, preventive and urgent health care behavioral health services, case management and resource referral. Although La Clinica was initially intended to primarily serve the Latino community, the program has expanded and responded to the area's changing demographics which include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. La Clinica is the County's anchor health care program for homeless children and families. This program supports many of the basic living needs priorities. Of those receiving health services, 32% have no insurance. The program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of annual client visits	6,856	6,864	6,816	7.262
Outcome	% of children who are up to date on immunizations at 24 months of age	94%	85%	91%	85%
Efficiency	Number of days for a new patient appointment	6	7	7	7

Performance Measures Descriptions

% of children who are immunized by 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Legal / Contractual Obligation

La Clinica complies with the Bureau of Primary Health Care grant, JCAHO accreditation requirements and CCO contractual obligations. La Clinica meets all Federally Qualified Health Center (FQHC) designated requirements.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$769,721	\$596,227	\$952,575	\$728,549
Contractual Services	\$100	\$25,863	\$0	\$40,154
Materials & Supplies	\$14,871	\$58,176	\$36,873	\$87,523
Internal Services	\$106,173	\$437,767	\$211,505	\$338,244
Total GF/non-GF	\$890,865	\$1,118,033	\$1,200,953	\$1,194,470
Program Total:	\$2,008,898		\$2,395,423	
Program FTE	4.50	6.90	11.40	3.20

Program Revenues				
Indirect for Dept. Admin	\$135,502	\$0	\$143,900	\$0
Intergovernmental	\$0	\$650,073	\$0	\$599,827
Other / Miscellaneous	\$0	\$0	\$100,000	\$0
Service Charges	\$871,386	\$467,960	\$1,099,030	\$594,643
Total Revenue	\$1,006,888	\$1,118,033	\$1,342,930	\$1,194,470

Explanation of Revenues

La Clinica de Buena Salud is supported by a Federal BPHC grant, State Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical Fees: \$1,793,673; Federal Primary Care grant: \$288,927
Federal Primary Care/Homeless grant: \$256,414; State Family Planning grant: \$29,361
State Maternal & Child Health grant: \$25,125

Significant Program Changes

Last Year this program was: FY 2015: 40026 La Clinica de Buena Salud