

#### Program #40027 - FQHC-Southeast Health Clinic

FY 2024 Department Requested

Department: Health Department Program Contact: Nick Tipton

Program Offer Type: Existing Program Offer Stage: Department Requested

Related Programs:

Program Characteristics: In Target

# **Executive Summary**

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. Southeast Health Clinic (SEHC) provides comprehensive, culturally appropriate primary care and behavioral health services to 3,200 people each year in the Southeast Multnomah County communities. Southeast Health Center is centrally located to serve persons living in the area as well as the central region and clients living downtown (many who were previously a Westside Clinic patient).

## **Program Description**

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Southeast Health Center is a Person Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, medication assisted therapy (MAT) and collaboration with community partners. SEHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy, dental, and lab services
- Wraparound services: Medicaid eligibility, interpretation, transportation, case management and health education.

Race and ethnicity of SEHC Primary Care clients reflect 15.3% Asian, 9% Black, 1% American Indian and 1.5% Pacific Islander. A key population that SEHC serves is the homeless population that continues to grow in the SEHC region, noting a 22.1% increase from 2017 to 2019. Our non-binary population who report Intimate Partner violence is experiencing a rise in houselessness over 186.7% increase (.4% to 1.1%) (2019 PIT report). Using wrap around services for our clients experiencing houselessness that include intensive case management/navigation services, addressing food insecurities (food banks, CSA partnerships for health with local farms), and referrals to community partnerships in addition to primary/specialty care is critical.

Performance Measures									
Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer				
Output	Number of patients served	2320	3400	3400	3500				
Outcome	Number of visits completed	5188	7,370	10,500	7,400				
Outcome	Number of Mobile Clinic visits completed (medical and dental	N/A	N/A	N/A	3500				

#### **Performance Measures Descriptions**

Output: Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.

Outcome: This is the total number of in clinic visits including PCP, BHP, and Nursing Specialty Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

## **Legal / Contractual Obligation**

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary are Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

#### Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$2,755,896	\$0	\$4,601,283
Contractual Services	\$0	\$67,314	\$0	\$82,314
Materials & Supplies	\$0	\$139,850	\$0	\$220,985
Internal Services	\$0	\$914,070	\$0	\$1,193,532
Total GF/non-GF	\$0	\$3,877,130	\$0	\$6,098,114
Program Total:	\$3,877,130		\$6,098,114	
Program FTE	0.00	17.22	0.00	26.30

Program Revenues							
Intergovernmental	\$0	\$1,365,404	\$0	\$1,365,404			
Service Charges	\$0	\$2,511,726	\$0	\$4,732,710			
Total Revenue	\$0	\$3,877,130	\$0	\$6,098,114			

## **Explanation of Revenues**

This program generates \$642,798 in indirect revenues.

Southeast Health Clinic is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Federal: \$1,232,099 - Medical Fees

Federal: \$ 166,500 - Federal Primary Care (330) grant Federal: \$ 1,198,904 - Federal Primary Care/Homeless grant

Federal: \$3,292,985 - FQHC Medicaid Wraparound

Federal: \$ 321,752 - Medicare

#### Significant Program Changes

Last Year this program was: FY 2023: 40027 FQHC-Southeast Health Clinic

The Mobile Clinic aims to provide medical, dental and other health services to clients experiencing homelessness, in addition to other marginalized populations, by working with community partners across Multnomah County. The Mobile Clinic will assist these populations with OHP and other health services enrollment. The mobile clinic adds 6.0 fte and SEHC added 1.5 fte MA, 0.5 OA 2 and 1.2 Np positions.