

## Program #40029 - Rockwood Community Health Clinic

**Program Contact:** Dawn Shatzel

Program Offer Stage: As Adopted

7/24/2020

Health Department **Department:** 

**Existing Operating Program** 

**Program Offer Type: Related Programs:** 

**Program Characteristics:** 

# **Executive Summary**

Rockwood Community Health Center (RCHC) provides comprehensive primary care, enabling and behavioral health services to the vulnerable and under-served residents in the East County Rockwood community and is part of the County's Federally Qualified Health Center (FQHC). Rockwood clinic was strategically placed to provide culturally appropriate care to a population that may otherwise not have access to medical care. The clinic provides care to approximately 4400 patients that identify Rockwood Health Center as their medical home.

## **Program Summary**

Rockwood Community Health Center primary care services are designed to be a Patient Centered Primary Care Home (PCPCH). This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, drug & alcohol treatment, family planning, prenatal and preventive services (well child, immunizations), and community health education. Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Rockwood Community Health Center plays a significant role in providing safety net medical services to residents in a historically under-served community.

Performance Measures									
Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer				
Output	Number of patients with a Rockwood assigned PCP	4,928	5,400	4,800	5,000				
Outcome	% Adolescent Well Visits Completed	53.6%	51%	56%	53%				

#### **Performance Measures Descriptions**

Output: Number of patients with a Rockwood assigned PCP seen within the last 12 months.

Outcome: % Adolescent Well Visits Completed

Changes in CCO assignment could impact patient enrollment.

# **Legal / Contractual Obligation**

The Rockwood Community Health Center complies with the state Reproductive Health grant, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. Primary Care services are a requirement of the Bureau of Primary Health Care 330 Grant. Primary Care services are in the scope of the Primary Care 330 Grant must follow the HRSA Community Heath Center Program operational and fiscal compliance requirements. Rockwood is also accredited under Joint Commission and follows TJC accreditation guidelines.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$2,335,917	\$1,795,117	\$2,213,998	\$1,937,166
Contractual Services	\$175,485	\$0	\$154,269	\$40,263
Materials & Supplies	\$125,970	\$81,586	\$65,401	\$142,997
Internal Services	\$315,763	\$984,868	\$555,871	\$549,913
Total GF/non-GF	\$2,953,135	\$2,861,571	\$2,989,539	\$2,670,339
Program Total:	\$5,814,706		\$5,659,878	
Program FTE	13.15	16.25	11.00	18.40

Program Revenues							
Intergovernmental	\$0	\$735,668	\$0	\$764,768			
Service Charges	\$2,934,440	\$2,125,903	\$2,969,106	\$1,905,571			
Total Revenue	\$2,934,440	\$2,861,571	\$2,969,106	\$2,670,339			

## **Explanation of Revenues**

This program generates \$485,687 in indirect revenues.

Rockwood Community Health Center is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees, and county general fund. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

\$ 4,874,677 - Medical Fees

\$ 764,768 - Federal Primary Care (330) grant

## Significant Program Changes

Last Year this program was: FY 2020: 40029-20 Rockwood Community Health Clinic