



Program #40029 - FQHC-Rockwood Community Health Clinic FY 2024 Proposed

Department: Health Department **Program Contact:** Lynne Wiley
Program Offer Type: Existing **Program Offer Stage:** Proposed
Related Programs:
Program Characteristics:

Executive Summary

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. Rockwood Community Health Clinic provided comprehensive, culturally appropriate primary care and behavioral health services to 3790 patients this year.

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring access to healthcare. Rockwood Community Health Clinic (RCHC) is designed as a Patient-Centered Medical Home (PCMH). This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. RCHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services
- Wraparound services: Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Over the past 12 months, the RCHC clinic saw 11,132 patients with services provided or interpreted in 16 plus languages. RCHC plays a significant role in providing safety net medical services to residents in a historically underserved community. The clinic provides culturally appropriate care to a diverse population with the largest groups served being Hispanic (36%), and White (32%). The remaining 32% of our patients identify as Asian, Black, Karen, Burmese, Russian, Somali, Zomi, Dari, Farsi, Nepali, Swahili, and Rohingya.

A one time only facilities program offer for Rockwood is submitted for the FY24 Budget year related to ongoing repairs and investments into the building following its acquisition in January 2023.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Individual patients served	4,246	4,560	4,455	4,760
Outcome	Number of visits completed	16,155	16,371	16,270	16, 564

Performance Measures Descriptions

Output: Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.

Outcome: This is the total number of in clinic visits including PCP, BHP, and Nursing Specialty Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$4,204,021	\$0	\$4,809,988
Contractual Services	\$0	\$241,091	\$0	\$187,057
Materials & Supplies	\$0	\$190,957	\$0	\$190,357
Internal Services	\$0	\$1,169,336	\$0	\$1,300,286
Total GF/non-GF	\$0	\$5,805,405	\$0	\$6,487,688
Program Total:	\$5,805,405		\$6,487,688	
Program FTE	0.00	28.10	0.00	27.65

Program Revenues				
Intergovernmental	\$0	\$764,768	\$0	\$764,768
Service Charges	\$0	\$5,040,637	\$0	\$5,722,920
Total Revenue	\$0	\$5,805,405	\$0	\$6,487,688

Explanation of Revenues

This program generates \$671,956 in indirect revenues.

Rockwood Community Health Center is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Charges for Svcs: \$ 98,794 - FQHC Rockwood Patient Fees

Federal: \$ 764,768 - Federal Primary Care (330) grant

Federal: \$ 5,624,126 - Mcaid/Mcare Charges for Services, FFS;APM

Significant Program Changes

Last Year this program was: FY 2023: 40029 FQHC-Rockwood Community Health Clinic

One front desk office assistant is added to support primary care, and a Nurse Practitioner Fellow has been added as limited duration. Additionally, challenges in hiring permanent staff have led to an increase in budgeting for Temp. All of this combined with the increased wages, indirect, fringe and insurance account for the significant increases in permanent and temp staffing.