

Department: Health Department

Program Contact: Lynne Wiley

Program Offer Type: Operating

Program Offer Stage: Proposed

Related Programs: 78237

Program Characteristics:
Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over 60% of our patients identify as people of color, and more than 38% require interpretation with 59% of our patients indicating they are best served in a language other than English. This includes more than 100 different languages. 84% of our patients have Medicaid, 3% have no insurance, and 95% of our clients live below 200% of the Federal Poverty Level (FPL). All programs within the Health Center are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Rockwood Community Health Clinic (RCHC) is designed as a Patient-Centered Medical Home. This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. RCHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services; and
- Enabling services including Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

RCHC plays a significant role in providing safety net medical care to the residents of the growing Gresham and East Portland communities. The Health Center provides culturally appropriate care to a diverse population with the largest group served being the Latinx diaspora at 43.7%. 5.9% of the Health Center patients have a refugee designation.

One-time-only facilities program offers for Rockwood were funded in the FY 2024 Budget year related to ongoing repairs and investments into the building following its acquisition in January 2023 (78237-78239). The repair work will continue through FY26 and may require additional funding due to inflation over the length of the project and additional necessary repairs having been identified.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of RCHC patients served	3,926	4,500	4,200	4,500
Output	Number of patient visits	13,754	12,025	13,532	14,318

Performance Measures Descriptions

Outputs measure the number of RCHC patients and visits during FY26 in comparison to previous years.

Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, Coordinated Care Organizations (COO) contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$4,755,567	\$0	\$5,303,026
Contractual Services	\$0	\$187,057	\$0	\$195,555
Materials & Supplies	\$0	\$190,357	\$0	\$206,356
Internal Services	\$0	\$1,530,630	\$0	\$1,806,416
Cash Transfers	\$0	\$1,970,000	\$0	\$0
Total GF/non-GF	\$0	\$8,633,611	\$0	\$7,511,353
Program Total:	\$8,633,611		\$7,511,353	
Program FTE	0.00	28.10	0.00	29.30

Program Revenues				
Intergovernmental	\$0	\$2,734,766	\$0	\$764,768
Service Charges	\$0	\$5,898,845	\$0	\$6,746,585
Total Revenue	\$0	\$8,633,611	\$0	\$7,511,353

Explanation of Revenues

This program generates \$831,515 in indirect revenues.

Rockwood Community Health Center is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Charges for Svcs: \$ 82,852 - FQHC Rockwood Patient Fees

Federal: \$ 764,768 - Federal Primary Care (330) grant

Federal: \$ 6,663,733 - Medicaid/Medicare Charges for Svcs, CO; FFS; APM; WRAP; FPEP; APM

Significant Program Changes

Last Year this program was: FY 2025: 40029 FQHC-Rockwood Community Health Clinic

Rockwood Health Center has added a 1.00 FTE medical assistant to this year's budget. The previous medical assistant-to-primary care provider ratio of 1.0:0.8 FTE did not allow for adequate coverage for daily sick calls, leave of absences, increased support needed for a robust offering of immunization clinics, and medical assistant support for providers added for additional access. Additionally, a 1.00 FTE Peer Support Specialist and a 1.00 FTE Licensed Practical Nurse were added to help improve the patient care experience for patients from communities with less established support systems. This is particularly important in the area of maternal and family care. Rockwood Health Center has increased program revenue which reflects the increased visit numbers projected. Internal Services has decreased by \$1.9 million due to Federal funds that were included in the FY 2025 budget for construction.