

**Division:** Integrated Clinical Services

**Program Characteristics:**

**Program Description**

This program offer funds the Health Center Laboratories program and the Health Information Management program, which support the delivery of care to clients of Health Department services including Primary Care, Student Health Centers, Sexually Transmitted Infection Clinic, Communicable Diseases Services, Dental Services, and Corrections Health.

The primary care clinic labs handle approximately 250,000 specimens per year. The lab program manages external laboratory contracts, prepares for emergencies (including bioterrorism), and assists with the surveillance of emerging infections. Access to laboratory testing assists in the diagnosis, treatment, and monitoring of clients receiving healthcare in Health Department facilities.

The Health Information Management program manages health (medical and dental) records systems to ensure comprehensive clinical documentation and compliance with all applicable licensing, regulatory, and accreditation standards. Medical Records staff fulfills approximately 13,000 medical records requests per year. The manager of Health Information fulfills the role of the Health Department's Privacy Official as required by the Health Insurance Portability and Accountability Act (HIPAA). Health Information Management ensures proper documentation of healthcare services and provides direction, monitoring, and reporting of federally-required HIPAA compliance activities.

**Equity Statement**

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

**Revenue/Expense Detail**

	<b>2026 General Fund</b>	<b>2026 Other Funds</b>	<b>2027 General Fund</b>	<b>2027 Other Funds</b>
Personnel	\$0	\$3,228,322	\$0	\$3,338,285
Contractual Services	\$0	\$2,700	\$0	\$22,100
Materials & Supplies	\$0	\$193,032	\$0	\$150,510
Internal Services	\$0	\$1,294,510	\$0	\$1,364,032
Capital Outlay	\$0	\$0	\$0	\$220,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$4,718,564</b>	<b>\$0</b>	<b>\$5,094,927</b>
<b>Total Expenses:</b>	<b>\$4,718,564</b>		<b>\$5,094,927</b>	
<b>Program FTE</b>	0.00	23.80	0.00	22.80
<b>Program Revenues</b>				
Beginning Working Capital	\$0	\$334,426	\$0	\$334,426
Service Charges	\$0	\$4,384,138	\$0	\$4,760,501
<b>Total Revenue</b>	<b>\$0</b>	<b>\$4,718,564</b>	<b>\$0</b>	<b>\$5,094,927</b>

**Performance Measures**

<b>Performance Measure</b>	<b>FY25 Actual</b>	<b>FY26 Estimate</b>	<b>FY27 Target</b>
Percentage of tests canceled by our contracted lab Quest Diagnostics (this includes samples processed incorrectly, collected in incorrect container, etc.)	1.8%	1.8%	<2%
Medical record requests processed per year	11,265	13,000	13,000