

|                                 |                        |                             |                |
|---------------------------------|------------------------|-----------------------------|----------------|
| <b>Department:</b>              | Health Department      | <b>Program Contact:</b>     | Braidy Estevez |
| <b>Program Offer Type:</b>      | Innovative/New Program | <b>Program Offer Stage:</b> | As Proposed    |
| <b>Related Programs:</b>        | 40082A, 40078, 40099A  |                             |                |
| <b>Program Characteristics:</b> | One-Time-Only Request  |                             |                |

**Executive Summary**

This program will support the revenue cycle processes of the Behavioral Health division. As experts in behavioral health reimbursement and billing processes, this team will optimize the use of myEvolv for accurate and timely billing.

**Program Summary**

This program offer supports two positions on the finance team providing targeted support to the Behavioral Health division. Behavioral Health programs use myEvolv as an electronic health record and case management tool. This program offer will improve data quality and billing processes. The team will be responsible for cleaning up the AR data to allow billing staff to reprocess all Behavioral Health Division's claims. This will allow the Behavioral Health division to maximize county revenue by independently evaluating Evolv for determination of adjusting payment, owed amount, or further pursuing payment from the payer. This team will ensure accuracy of the encounters processed.

The Financial and Business Management division is committed to centering equity in policy and practice and in service to the Health Department's value of racial equity and mission to reduce health disparities. The division will continually invest time and resources into identifying and then dismantling internal and external structures that contribute to inequity, including the culture of white supremacy. The division employs a finance strategy to preserve critical services and support infrastructure for improved health outcomes. We strive to build trusting partnerships with community partners we depend on and we genuinely engage with communities and staff to drive positive changes, especially in the areas of business, operational and financial management. We pride ourselves on our ability to recruit, retain and promote a diverse, inclusive and high-performing workforce.

**Performance Measures**

| <b>Measure Type</b> | <b>Primary Measure</b>   | <b>FY21 Actual</b> | <b>FY22 Budgeted</b> | <b>FY22 Estimate</b> | <b>FY23 Offer</b> |
|---------------------|--|--------------------|----------------------|----------------------|-------------------|
| Output              | Encounters processed for payment                                     | N/A                | N/A                  | N/A                  | 7,000             |
| Outcome             | Ensures accuracy of Receivables for encounters processed for payment | N/A                | N/A                  | N/A                  | 90%               |

**Performance Measures Descriptions**

Revenue/Expense Detail

|                        | Adopted<br>General Fund | Adopted<br>Other Funds | Proposed<br>General Fund | Proposed<br>Other Funds |
|------------------------|-------------------------|------------------------|--------------------------|-------------------------|
| Program Expenses       | 2022                    | 2022                   | 2023                     | 2023                    |
| Personnel              | \$0                     | \$0                    | \$242,082                | \$0                     |
| <b>Total GF/non-GF</b> | <b>\$0</b>              | <b>\$0</b>             | <b>\$242,082</b>         | <b>\$0</b>              |
| <b>Program Total:</b>  | <b>\$0</b>              |                        | <b>\$242,082</b>         |                         |
| <b>Program FTE</b>     | 0.00                    | 0.00                   | 2.00                     | 0.00                    |

| Program Revenues     |            |            |            |            |
|----------------------|------------|------------|------------|------------|
| <b>Total Revenue</b> | <b>\$0</b> | <b>\$0</b> | <b>\$0</b> | <b>\$0</b> |

Explanation of Revenues

Significant Program Changes

Last Year this program was:

Behavioral health accounts receivable responsibilities, including myEvolv billing, have transitioned to this finance team. This change leverages the relationships with the Behavioral Health Division to establish and refine billing processes.

The team collaborated with staff and billing support to prepare for the successful implementation of Good Faith Estimates, a component of the No Surprises Act.