

Division: Operations

Program Characteristics:

Program Description

The Data Governance and Quality (DGQ) Program serves as the backbone of Health Department efforts to manage, protect, and activate its data in service of health delivery, operational excellence, and regulatory compliance. The program integrates governance, analytics, and operational data infrastructure under a unified strategy that ensures data is accurate, secure, accessible, and aligned with departmental priorities. By overseeing privacy, compliance, quality assurance, and strategic planning, this program enables the Health Department to meet federal, state, and local reporting requirements while transforming data into actionable insights for decision-makers across clinical, administrative, and community-based services.

DGQ operationalizes data governance through strong cross-divisional leadership, dedicated technical capacity, and sustainable infrastructure. The analysts on our team deliver department-wide business intelligence, data and report development, analytics, and visualization, maintaining hundreds of operational reports and leading high-impact reporting tied to funding and accountability. Project managers seek out opportunities to bolster data literacy, quality data improvements, and systemwide efficiencies through community engagement, effective modernization, and process automation. Policy consultants draft, maintain, and update department wide policies. Our privacy expert validates proper collocation, redaction, and secure delivery of records requested by the community to fulfill requests within statutory deadlines.

DGQ strengthens Health’s ability to evaluate the real-world impacts of its policies, workforce practices, and service delivery and develop strategic assets for advancing community support, improving health outcomes, and enabling equitable and more effective public health decision-making.

Equity Statement

Governance policies, analytic practices, data literacy, and modernization prioritization are intentionally structured to prevent inequitable support distribution from the Health Department to county residents, protect and secure resident information, and surface disparities that might otherwise remain hidden. DGQ’s work allows the Department to create capacity to address a prioritized backlog of equity-centered data projects.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$410,514	\$0	\$430,960	\$0
Contractual Services	\$245,559	\$0	\$0	\$0
Materials & Supplies	\$1,988,892	\$0	\$1,969,372	\$0
Internal Services	\$413,117	\$0	\$381,822	\$0
Total GF/non-GF	\$3,058,082	\$0	\$2,782,154	\$0
Total Expenses:	\$3,058,082		\$2,782,154	
Program FTE	2.00	0.00	2.00	0.00
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Percent of Public Records Requests Completed within Statutory Deadlines	N/A	96%	99%
Number of internal Policies Reviewed and Renewed in Advance of Time Out	N/A	100%	100%