Multnomah County					
Program #40046 - Healt	h Department Operations		FY 2025 Department Requested		
Department:	Health Department	Program Contact:	Chantell Reed		
Program Offer Type:	Operating	Program Offer Stage:	Department Requested		
Related Programs:					
Program Characteristic	s: In Target				

Executive Summary

Operations supports the Health Department's effectiveness by helping to set a unified departmental strategy and developing leaders who foster a culture of safety, trust and belonging. Services include strategic planning, executive coaching, leadership and team development, onboarding, mentorship, succession planning, equity and inclusion coaching and training, communications and marketing, and culture change.

Program Description

This program offer includes organizational learning and communications.

Learning & Development invests in employees at all levels of the organization by offering workshops, online learning, onboarding, mentoring support and leadership development to further a positive workplace culture. This program is also responsible for the Workday Learning platform functions, including the creation and maintenance of courses and offerings, Learning Partner administration, and departmental and division-specific online training coordination.

Communications and Marketing develops internal communications strategies to promote organizational cohesion. It also works to promote essential health services and disseminate timely health information to our diverse communities. Specific services include development of communication plans, graphic design, web content creation and maintenance, media campaigns and department-wide messaging to promote shared understanding and organizational cohesion.

Performance Measures						
Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target	
Output	Number of managers participating in coaching/learning to integrate Racially Just core competency		175			
Outcome	# of people who saw any content from or about the Department web page including posts, stories, ads, etc.		1,000,000			
Output	Number of employees completing leadership development training		80%			
Outcome	% of employees reporting they've applied leadership development content in their day to day work		75%			
Performa	nce Measures Descriptions					

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$3,491,486	\$0	\$4,074,113	\$146,364
Contractual Services	\$10,500	\$0	\$10,889	\$0
Materials & Supplies	\$113,057	\$0	\$117,240	\$0
Internal Services	\$262,769	\$0	\$326,577	\$24,751
Total GF/non-GF	\$3,877,812	\$0	\$4,528,819	\$171,115
Program Total:	\$3,87	7,812	\$4,699,934	
Program FTE	19.80	0.00	21.80	1.00
Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$171,115
Total Revenue	\$0	\$0	\$0	\$171,115

This program generates \$24,751 in indirect revenues. OPS Infrastructure Grant - \$171,115

Significant Program Changes

Last Year this program was: FY 2024: 40046 Health Department Operations