

Division: Operations

Program Characteristics:

Program Description

Operations supports the Health Department’s effectiveness by helping to set a unified departmental strategy and developing leaders who foster a culture of safety, trust, and belonging.

Services include strategic planning, executive coaching, leadership and team development, onboarding, mentorship, succession planning, equity and inclusion coaching and training, communications and marketing, and culture change with the support of a project manager facilitating and tracking these efforts.

The Operations Division encompasses Health Department Response and Recovery functions in the event of an emergency, severe weather, or other crises/situations that affect normal department operations to include Continuity of Operations (CoOP) and Safety & Security.

The Data Governance and Quality team leads reports to the Deputy Director and supervises Program Offer 40044.

Equity Statement

Through coordinated emergency response, continuity planning, and overdose prevention efforts, Deputy Director of Operations centers the needs of those most impacted by system disruptions and structural inequities. By maintaining continuity of services, supporting frontline responders, and ensuring equitable access to life-saving supports, Operations advances health equity by sustaining conditions necessary for effective, community-centered public health action.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$1,251,203	\$0	\$1,862,001	\$0
Total GF/non-GF	\$1,251,203	\$0	\$1,862,001	\$0
Total Expenses:	\$1,251,203		\$1,862,001	
Program FTE	6.00	0.00	9.00	0.00
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
# of Health Department programs with an active CoOP Outcome	24	27	28
Percentage of plans meeting CoOP program guidelines	30%	45%	65%