



Program #40050D - Corrections Health MCDC Overtime and Outsourced Medical 2/20/2019

Department: Health Department **Program Contact:** Michael Seale
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: Out of Target

Executive Summary

This program offer will allow Corrections Health to continue to serve incarcerated individuals at the jails current capacity. The cost of outside medical services, provided by local hospitals and emergencies rooms, has exceeded the budget for those services for many years. Additionally chronic staff turnover and vacancies drive up the need for mandatory overtime, which has also exceeded the budget in Corrections Health.

Program Summary

Corrections Health has an ongoing serious challenge regarding the increasing cost of provision of outside specialty services while ensuring that constitutional and accreditation requirements as well as community standards of care are met. Professional Services costs include specialist evaluations, specialty testing (MRIs, CT Scans, etc.), laboratory tests, x-ray interpretation services, as well as ambulance and Emergency Room costs. As health care costs rise nationally, so do the costs incurred by Corrections Health to provide essential health care services.

In order to address rising Professional Services costs in Corrections Health and also ensure the provision of appropriate client care, the Health Department is employing a variety of efforts in the FY20 budget designed to minimize the impact of the rising cost of health care, including ongoing and regular discussions with Corrections Health Partners for utilization management and review, on-site physical therapy services, on-site portable radiology services, addition of on-site portable ultrasound services, additional eligibility specialist support to help to insure that all detainees have available insurance and that claims are billed elsewhere whenever possible and additional transition planner support to facilitate continuity of care and community follow-up so as to potentially reduce recidivism.

Corrections Health also has an ongoing serious challenge attracting and retaining qualified staff. Vacant posts result in mandated overtime and extra shifts, which erodes morale and adds to the attrition rate. Corrections Health has demonstrated that utilization of overtime can be significantly reduced when staffing levels improve. Recruitment and retention strategies employed to minimize staffing vacancies include the Nursing Development Manager position to facilitate equity and diversity efforts in recruitment, hiring, on-boarding, training and other retention efforts, dedicated Human Resources recruitment support, and trauma coordination support to address employee impact of worksite stressors.

Performance Measures

Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer
Output	Percentage reduction in ongoing use of overtime				20%
Outcome	Percentage of outside claim eligibility reviews performed by Corrections Health				100%

Performance Measures Descriptions

Legal / Contractual Obligation

Necessary health care for incarcerated individuals is a right because they do not have the freedom to obtain care on their own. Appropriate access to care and timely evaluation by a health professional is mandated by the 4th, 8th and 14th amendments. When serious health needs are not adequately addressed by professionals, that deliberate indifference to medical needs may bring harm to individuals entrusted to our care and increase liability for the County. Corrections Health is bound by ethical standards to provide unbiased care to all individuals based on community standards of care.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$0	\$0	\$250,000	\$0
Contractual Services	\$0	\$0	\$750,000	\$0
Total GF/non-GF	\$0	\$0	\$1,000,000	\$0
Program Total:	\$0		\$1,000,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

As a result of the current laws that govern the responsibilities of governmental agencies in the care of detained individuals, Corrections Health is unable to bill for services from Medicare, and Medicaid. These rules and laws are under review nationally to determine if additional revenue sources can be made available to jails. A co-pay system is in place that charges the inmate accounts nominal fees only for detainee-requested medical and dental provider evaluations. No fees are charged for mental health requests or mental health provider evaluations. Provider-ordered treatments, screenings, diagnostic tests and communicable diseases tests are performed at no charge. Necessary clinical care is provided regardless of the detainee's ability to pay.

Significant Program Changes

Last Year this program was: