

Program #40065B - Peer Support Capacity 7/14/2022

Department: Health Department **Program Contact:** Julie Dodge
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs: 40067, 40068, 40085
Program Characteristics:

Executive Summary

The Behavioral Health Division Director’s office houses the Office of Consumer Engagement (OCE), which leads the Division’s value of being consumer driven and informs its peer support work. Community and consumer advocates report significant benefit from peer support services, especially for those early in their behavioral health wellness journeys. Peer support services that are matched to consumer racial, ethnic, language and other identities are also valued. This program offer expands the OCE by 1.5 FTE to foster more effective communication and connection across the peer service community, invest in BIPOC and other population specific peer recovery support services, and develop integrated peer support services for persons with mental health and substance use concerns.

Program Summary

There is growing awareness of the intersection between mental health and substance use. This is a particularly issue for individuals with higher acuity mental health needs. However, peer providers are not always well prepared to address these concerns concurrently. BIPOC communities are disproportionately impacted by dual diagnoses, yet consistently lack access to culturally specific peer services. Consumers regularly report the need for peer support services to assist in learning specific life skills and navigating transitions between services (housing, treatment, employment). There is strong rapport between direct service level peer providers, but there is a need for greater communication and collaboration between peer provider organizations. There is also a need for more organizational development support for small and startup, BIPOC and other specific population peer organizations.

Program Goals and Activities: 1) Increasing collaboration and effectiveness of peer recovery support services across the behavioral health (BH) continuum. This will be accomplished through expanding the Office of Consumer Engagement by 1.5 FTE (including 1 FTE Latinx KSA) to better engage the Latinx community; to convene and collaborate with peer networks and provider organizations; map out peer services across the BH continuum; facilitate peer partnerships across the BH continuum; increase consumer voice in BHD initiatives. 2) Improve the sustainability of BIPOC and other population specific small and startup peer organizations by providing technical assistance for organizational development such as budget and finance, fund development, government contracting, developing policies & procedures. 3) Increase the number of persons connected to ongoing peer recovery support services who have behavioral health recovery goals and are not currently affiliated with peer recovery support services. This will be accomplished by a) creating a new, multi-organizational peer collaboration, which prioritizes BIPOC and LGBTQI+ persons with high mental health and substance use needs that is coordinated by the Office of Consumer Engagement; and b) increasing funding for current peer recovery support substance use services, with priority for BIPOC organizations.

Performance Measures

| Measure Type | Primary Measure | FY21 Actual | FY22 Budgeted | FY22 Estimate | FY23 Offer |
|--------------|--|-------------|---------------|---------------|------------|
| Output | Number of high acuity SUD and MH clients engaged in peer outreach and engagement services | N/A | N/A | N/A | 90 |
| Outcome | Persons engaged in peer outreach will be connected to ongoing peer support services or other resources. | N/A | N/A | N/A | 70% |
| Output | Small and startup BIPOC and/or peer led organizations will engage in business technical assistance. | N/A | N/A | N/A | 6 |
| Outcome | Organizations receiving technical assistance will develop skills, policies and procedures that support sustainability. | N/A | N/A | N/A | 100% |

Performance Measures Descriptions

Note for FY24: this assumes 6 peers who carry a caseload of 10 people for an average of 6 months each, which is 120 annually. The FY23 number assumes a 3 month start up period.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Adopted General Fund | Adopted Other Funds |
|-------------------------|-------------------------|------------------------|-------------------------|------------------------|
| | 2022 | 2022 | 2023 | 2023 |
| Program Expenses | | | | |
| Personnel | \$0 | \$0 | \$205,801 | \$0 |
| Contractual Services | \$0 | \$0 | \$770,000 | \$0 |
| Materials & Supplies | \$0 | \$0 | \$24,199 | \$0 |
| Total GF/non-GF | \$0 | \$0 | \$1,000,000 | \$0 |
| Program Total: | \$0 | | \$1,000,000 | |
| Program FTE | 0.00 | 0.00 | 1.50 | 0.00 |

| Program Revenues | | | | |
|----------------------|------------|------------|------------|------------|
| Total Revenue | \$0 | \$0 | \$0 | \$0 |

Explanation of Revenues

Significant Program Changes

Last Year this program was: