



**Program #40069C - Behavioral Health Crisis Services - Supportive Housing Services** FY 2025 Adopted

**Department:** Health Department **Program Contact:** Barbara Snow  
**Program Offer Type:** Operating **Program Offer Stage:** Adopted  
**Related Programs:**  
**Program Characteristics:** New Request, One-Time-Only Request

**Executive Summary**

The Behavioral Health Division is responsible for providing oversight and coordination for behavioral health crisis services to the entire population of Multnomah County. Crisis services are particularly important to ensure care to the most vulnerable and marginalized communities. To this end, care is taken to support equitable services that prioritize addressing disparities related to access and outcomes. Crisis services include immediate 24/7/365 access to phone crisis support, 24/7/365 mobile crisis outreach, urgent walk in care and access to Peer Supports, and postvention care through the Trauma Intervention Program Northwest.

**Program Description**

The behavioral health crisis system consists of multiple services that interconnect to support the acute behavioral health needs of the entire community regardless of age, insurance status, or other identity and there is no charge to the individual.

The Shelter Behavioral Health Team (SBHT) has been a pilot program since 2018. SBHT provides three modalities of service delivery- shelter based crisis response, shelter based preventative services, and peer support for participants living in Multnomah County publicly funded shelters who are experiencing behavioral health challenges and have needs for community connection support. Goals of the team include decreasing participant exits via preventative engagement in community services and peer supports, and linkage/connection to community resources to include medical, mental health, and benefits services.

The SBHT responds daily between the hours of 12:00 PM-8:00 PM to requests from:

- a) Participants staying in Multnomah County’s publicly funded shelters and
- b) Multnomah County’s publicly funded shelter staff.

Teams consist of Peer Support Specialists (PSS) and Qualified Mental Health Associate (QMHA) counselors, who provide preventative walk-in hours and crisis call responses. The SBHT will provide onsite (in shelter) services geared at de-escalation, risk assessment, substance use screening, care coordination, harm reduction tools and education, and peer services. Services will be geared toward supporting individuals in shelter, and connecting to needed community resources including mental, physical, and financial health supports.

**Performance Measures**

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Total Shelter System Contacts	N/A	2,000	N/A	2,000
Outcome	% of all individuals served are stabilized in shelter and have a follow-up contact attempted within three (3) days.	N/A	50%	N/A	50%

**Performance Measures Descriptions**

## Legal / Contractual Obligation

The Multnomah County Community Mental Health Program contracts with the state to provide a mental health crisis system that meets the needs of the community.

Oregon Health Authority Intergovernmental Agreement for the Financing of Community Addictions and Mental Health Services.

Health Share of Oregon Risk Accepting Entity Participation Agreement.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
<b>Program Expenses</b>	<b>2024</b>	<b>2024</b>	<b>2025</b>	<b>2025</b>
Personnel	\$0	\$177,591	\$0	\$185,045
Contractual Services	\$333,715	\$0	\$0	\$1,354,575
Internal Services	\$0	\$0	\$0	\$31,291
<b>Total GF/non-GF</b>	<b>\$333,715</b>	<b>\$177,591</b>	<b>\$0</b>	<b>\$1,570,911</b>
<b>Program Total:</b>	<b>\$511,306</b>		<b>\$1,570,911</b>	
<b>Program FTE</b>	0.00	0.00	0.00	1.00

<b>Program Revenues</b>				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

This program generates \$31,291 in indirect revenues.

\$1,570,911 Supportive Housing Services (SHS) Fund 1521. Tax revenues are budgeted in the Joint Office of Homeless Services program 30999 Supportive Housing Services Revenue for Other Departments. \$1 million of this funding is one-time-only.

## Significant Program Changes

Last Year this program was: FY 2024: 30407B Supportive Housing - Countywide Coordination - Health Department