

Department: Health Department **Program Contact:** Neal Rotman
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

MHASD Adult Protective Services (APS) investigates abuse and neglect for individuals over the age of 18 who are in mental health services and/or reside in a residential facility and who are diagnosed with serious & persistent mental health illness. We also provide protective services to individuals and outreach and coordination services to individuals who are not engaging in services or for those allegations that do not meet our authority to open up a case for investigation.

Program Summary

This program reviews and investigates allegations of neglect, abandonment, physical, sexual, verbal and financial abuse both in the community and in residential facilities. This program is responsible for ensuring that adults with mental health concerns are protected from abuse, neglect, and exploitation; that quality preventive and intervention services, and multi-disciplinary teams are implemented according to federal and state laws; and that the program is managed in alignment with County, Department, and Division mission, vision, and values. Finally, this program is responsible for providing our community partners and community members with education and support to better understand reporting requirements via community education presentations.

Performance Measures

Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer
Output	# of protective services/investigations*1	1019	N/A	1030	1030
Outcome	Percent of protective services screening referred to Risk Case Management *2	N/A	N/A	9%	9%
Outcome	Number of community education presentations*3	N/A	N/A	25	25

Performance Measures Descriptions

*1 As number of abuse reports increases and statutory changes increase the number of reports meeting abuse definitions but staffing stays the same, the percent of reports investigated decreases unless additional state funding is available. New offer this year pulled out of Quality Management measure.

*2 This service is new to the program as of 11/18, therefore previous year data is not available. These clients will be either enrolled or in outreach.

Legal / Contractual Obligation

The LMHA shall conduct the investigations and make the findings required by ORS 430.735 to 430.765 for allegations of abuse of a person with mental illness being served in a program paid for by Multnomah County.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$203,296	\$253,515	\$717,770	\$271,608
Materials & Supplies	\$929	\$146	\$929	\$146
Internal Services	\$65,020	\$18,596	\$119,708	\$503
Total GF/non-GF	\$269,245	\$272,257	\$838,407	\$272,257
Program Total:	\$541,502		\$1,110,664	
Program FTE	1.60	2.00	5.60	2.00

Program Revenues				
Intergovernmental	\$0	\$272,257	\$0	\$272,257
Total Revenue	\$0	\$272,257	\$0	\$272,257

Explanation of Revenues

\$ 272,257 - State Mental Health Grant: LA 01 System Management and Coordination

Significant Program Changes

Last Year this program was: FY 2019: 40068-19 Mental Health Quality Management & Protective Services

This program moved from MHASD Quality Management to MHASD Community Mental Health Program in fall 2018. Shortly following this transition, the program hired a Program Supervisor, an On Call Investigator, and a Risk Case Manager (Case Manager Senior). Additionally, the program is in process of hiring an additional Investigator/Screenener with a cultural competency KSA to outreach communities that are underrepresented in our reporting data.