

**Program #40071 - Behavioral Health Division Adult Protective Services** 3/2/2021

**Department:** Health Department **Program Contact:** Christa Jones  
**Program Offer Type:** Existing Operating Program **Program Offer Stage:** As Requested  
**Related Programs:**  
**Program Characteristics:** In Target

**Executive Summary**

Behavioral Health Division's Adult Protective Services (APS) investigates abuse and neglect. Criteria that gives APS authority to open investigations include; individuals over age 18, receiving mental health services and/or that reside in a residential facility, and with a serious & persistent mental health diagnosis. APS offers community education/training to internal and external partners using a cultural lens and often facilitated by an African American Cultural Specialist Investigator/Screenener with the intent of opening dialogue regarding culture, race and protective services. Protective services are provided to individuals engaged in services and outreach/coordination and risk case management services to individuals not engaged in services or whose allegations don't meet our authority to open a case for investigation.

**Program Summary**

BHD's Adult Protective Services is a mandated program, guided by state law, to protect adults with severe and persistent mental illness from abuse and victimization. The program receives and screens abuse reports from mandatory reporters, community members and victims of abuse. Whether or not the incident qualifies for investigation, a risk assessment and protective services, including safety planning, is conducted to minimize the risk of these vulnerable individuals. The Division's APS coordinates multidisciplinary teams to develop plans to remove risk, reduce vulnerability and connect victims and potential victims to services. The program includes risk case management, which serves as an additional layer of support and connection for those who are most vulnerable due to mental illness, addiction, homelessness, and abuse. The APS program also an African American culturally specific abuse investigator position to provide screening, investigation and training services in a culturally and trauma informed manner by outreach to those BIPOC communities who historically under report to APS. This position is unique across the State of Oregon and is instrumental in addressing the historical under reporting of abuse in the African American community and tailoring interventions, supports and recommendations to be culturally specific. Finally, the Division's APS is responsible for providing mandatory abuse reporting training to our community partners and community members to increase their understanding of the rules, criteria, process and outcome of abuse reporting. The state now requires documentation through the Centralized Abuse Reporting database in addition to BHD's requirement for documentation in the official electronic health record, Evolv.

**Performance Measures**

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	# of protective services/investigations <sup>1</sup>	931	942	1,100	1,000
Outcome	# protective services screening referred to Risk Case Management <sup>2</sup>	7	10	8	8
Outcome	Number of community education presentations <sup>3</sup>	25	25	25	25

**Performance Measures Descriptions**

<sup>1</sup>Protective services are offered to every alleged victim either directly or through safety planning with provider, which happens at the screening level. Not all screenings result in investigations.  
<sup>2</sup>Cases referred to risk case management increased in acuity, therefore fewer cases were able to be assigned to this role (1FTE).  
<sup>3</sup>

## Legal / Contractual Obligation

The LMHA shall conduct the investigations and make the findings required by ORS 430.735 to 430.765 for allegations of abuse of a person with mental illness being served in a program paid for by Multnomah County.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$834,168	\$267,065	\$820,578	\$267,961
Materials & Supplies	\$2,192	\$0	\$2,205	\$4
Internal Services	\$136,567	\$5,192	\$125,891	\$4,292
<b>Total GF/non-GF</b>	<b>\$972,927</b>	<b>\$272,257</b>	<b>\$948,674</b>	<b>\$272,257</b>
<b>Program Total:</b>	<b>\$1,245,184</b>		<b>\$1,220,931</b>	
<b>Program FTE</b>	5.90	1.90	5.90	1.90

Program Revenues				
Intergovernmental	\$0	\$272,257	\$0	\$272,257
<b>Total Revenue</b>	<b>\$0</b>	<b>\$272,257</b>	<b>\$0</b>	<b>\$272,257</b>

## Explanation of Revenues

\$ 272,257 - State Mental Health Grant: LA 01 System Management and Coordination

## Significant Program Changes

Last Year this program was: FY 2021: 40071 Behavioral Health Division Adult Protective Services