

Department: Health Department

Program Contact: Barbara Snow

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Program Description

As the Community Mental Health Program (CMHP), The Behavioral Health Division is responsible for conducting abuse investigations and provision of protective services per OAR 419-110 and ORS 430.735 to 430.765.

ISSUE: Individuals over the age of 18, with mental health diagnoses and who are engaged in mental health services are at increased risk of abuse and/or neglect. Research consistently demonstrates that individuals suffering from mental health issues are not only at greater risk in the community for violent and non-violent crime and abuse but also rates are increased within the mental health system of care.

PROGRAM GOAL: Behavioral Health Division's (BHD) Adult Protective Services (APS) investigates abuse and neglect per ORS Chapter 419 with the goal of ensuring that those in care receive proper care and risk of abuse and neglect is mitigated. This program provides community education and training to internal and external partners. The program uses a cultural lens to open dialogue regarding culture, race, and protective services to increase identification and reporting of concerns.

ACTIVITY: APS protects adults with severe and persistent mental illness from abuse and victimization. Activities include the screening of abuse reports from mandatory reporters, community members and victims of abuse. Guidance comes from Oregon State's Office of Training, Investigations and Safety (OTIS) and includes information regarding the scope of the program's authority and the interpretation and application of the relevant state statutes. BHD consults and exchanges cross-reports with the other APS programs in the county, namely Aging, Disability, and Veterans' Service Division APS and Intellectual and Developmental Disability APS. The program also includes risk case management (RCM), which serves as an additional layer of support and connection for those with a mental health disability, substance use disorder, homelessness, or abuse. The APS program also has two African American culturally specific (one also bilingual Spanish), KSA abuse investigator positions to provide screening, investigation and training services in a culturally and trauma-informed manner by outreach to those Black, Indigenous, Latino and other Communities of Color who historically under report to APS. This helps ensure a more robust culture of accountability among providers. The program also conducts Death Reviews for all individuals who meet the criteria outlined in the previous section. Death Reviews consist of an audit of the past year of clinical progress notes for a client. This is done to determine if any abuse or neglect by the mental health provider played a role in the death. In FY 2023, the program completed 81 death reviews.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	# of screenings/investigations ¹	744	950	750	750
Outcome	# of death reviews	91	N/A	73	75
Output	# of overall calls received	1,774	N/A	1,690	1,700
Outcome	# Protective services screening referred to Risk Case Management ²	77	80	84	80

Performance Measures Descriptions

¹Adult protective services are offered to every alleged victim either directly or through safety planning with the provider, which happens at the screening level. Not all screenings result in investigations.

²Cases referred to risk case management increased in acuity, therefore fewer cases were able to be assigned to this role (1FTE).

Legal / Contractual Obligation

Required by OAR 419-110 and ORS 430.735 to 430.765 for allegations of abuse of a person with mental illness being served in a program paid for by Multnomah County.

The LMHA shall conduct the investigations and make the findings required by ORS 430.735 to 430.765 for allegations of abuse of a person with mental illness being served in a program paid for by Multnomah County.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$1,365,963	\$249,544	\$1,324,583	\$261,435
Materials & Supplies	\$6,043	\$24	\$3,247	\$62
Internal Services	\$152,914	\$26,995	\$206,124	\$29,531
Total GF/non-GF	\$1,524,920	\$276,563	\$1,533,954	\$291,028
Program Total:	\$1,801,483		\$1,824,982	
Program FTE	8.49	1.51	7.49	1.51

Program Revenues				
Intergovernmental	\$0	\$276,563	\$0	\$291,028
Total Revenue	\$0	\$276,563	\$0	\$291,028

Explanation of Revenues

State \$ 291,028- State Mental Health Grant: MHS-01: Quality Mgt - Protective service

Significant Program Changes

Last Year this program was: FY 2025: 40071 Behavioral Health Division Adult Protective Services

Eliminated 1.00 FTE Peer Support Specialist. The position was vacant and not needed for FY 2026. No changes to program operations.