

**Department:** Health Department      **Program Contact:** Christa Jones  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Mental Health Residential Services (RS) provides health and safety oversight to residential programs that house 638 individuals housed in Multnomah County. RS programs include: Secure Residential Treatment Facilities (SRTF), Residential Treatment Homes (RTH), Adult Care Homes, and a range of supportive/supported housing programs. These units provide stability, decreasing the likelihood these individuals will need acute care services or become houseless. RS hold monthly trainings to educate residential providers about mental healthcare, ancillary supports, system navigation, and changes to, and interpretation of, Oregon Administrative Rule. RS engages providers about resident admissions/evictions to address bias, racism, and culturally responsive treatment needs.

**Program Summary**

The Residential Services (RS) program provides regulatory, health and safety oversight, technical assistance to designated residential mental health programs. Services are provided through the use of clinical consultations, problem-solving, participation in client interdisciplinary team meetings, reviewing the appropriateness of unplanned discharges, and monitoring and enforcement of client rights. RS staff also participate in audits and licensing reviews. The team holds monthly diversity, equity and inclusion discussions to better understand and take action against systemic racism, and how to support equitable outcomes for Black, Indigenous and People of Color (BIPOC) and other marginalized groups. RS oversees approximately 83 residential programs with approximately 638 clients, that include Secure Residential Treatment Programs, Residential Treatment Homes/Facilities, Adult Care Homes (ACH), Crisis/Respite Programs, and Supportive Housing Programs. RS provides health and safety oversight through the review and response to incident reports completed by residential programs and partners with Quality Management (QM) who hold Critical Incident Reviews with residential providers and a Root Cause Analysis is completed by QM. During FY21 RS and QM reviewed at least 13,846 incident reports. RS supports the development of new mental health ACHs and the creation of new placement opportunities. Despite developing placements in two new ACHs in 2021, nine ACHs were lost from our provider network due to retirements, billing issues and lack of work/life balance.

The primary population served are mostly Choice Model eligible (diagnosis of severe persistent mental illness, under civil commitment and/or admitted to the Oregon State Hospital, OSH). RS also serves those who are under the jurisdiction of the Psychiatric Security Review Board and those receiving community restoration services under Aid and Assist orders. The Aid and Assist population served within residential programs is small, but it is expected to grow in 2022 to support increased individual liberties in the community and outside of institutional care at the OSH. Individuals who meet admission criteria for residential placement, but are not served by either Choice Model or the PSRB can be referred to licensed residential programs through the RS program, referred to as CMHP placements. CMHP referrals have increased 270% in two years.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	# of placements that receive health and safety oversight by Residential Services <sup>1</sup>	639	N/A	635	641
Outcome	% of Non-Multnomah County Residents Placed in RTH/F and SRTF Housing	22%	N/A <sup>2</sup>	22%	22%
Outcome	# of CMHP referrals managed by Residential Services	25 <sup>3</sup>	NEW	34	42

**Performance Measures Descriptions**

<sup>1</sup> This is a new output, therefore an offer was not made for FY22 Current

<sup>2</sup> FY22 offer was not made as this was new to last year's offer.

<sup>3</sup> This outcome is new to FY23, but data has been collected so it is being reported for tracking purposes.

## Legal / Contractual Obligation

Oregon Health Authority Intergovernmental Agreement for the Financing of Community Additions and Mental Health Services.

Health Share of Oregon Risk Accepting Entity Participation Agreement.

Revenue Contract with City of Portland Bureau of Housing and Community Development.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
<b>Program Expenses</b>	<b>2022</b>	<b>2022</b>	<b>2023</b>	<b>2023</b>
Personnel	\$1,146,384	\$464,157	\$1,216,902	\$506,654
Contractual Services	\$213,791	\$9,410,324	\$0	\$8,054,214
Materials & Supplies	\$444	\$6,212	\$4,258	\$6,620
Internal Services	\$81,230	\$135,627	\$149,731	\$120,044
<b>Total GF/non-GF</b>	<b>\$1,441,849</b>	<b>\$10,016,320</b>	<b>\$1,370,891</b>	<b>\$8,687,532</b>
<b>Program Total:</b>	<b>\$11,458,169</b>		<b>\$10,058,423</b>	
<b>Program FTE</b>	8.15	3.65	8.15	3.65

<b>Program Revenues</b>				
Intergovernmental	\$0	\$9,907,877	\$0	\$8,652,716
Beginning Working Capital	\$0	\$108,443	\$0	\$34,816
<b>Total Revenue</b>	<b>\$0</b>	<b>\$10,016,320</b>	<b>\$0</b>	<b>\$8,687,532</b>

## Explanation of Revenues

This program generates \$3,552 in indirect revenues.

\$ 8,652,716 - State Mental Health Grant based on 2019-2021 IGA with State of Oregon

\$ 34,816 - Behavioral Health Managed Care Fund BWC

## Significant Program Changes

**Last Year this program was:** FY 2022: 40074 Mental Health Residential Services

COVID continues to have a significant and negative impact on Residential Services. with program closures or threat of closure due to staffing shortages and inadequate state funding to support program operations. Shortage of staff at every level in residential programming from milieu staff to case managers, nurses, and management was noted. Mandatory COVID-19 vaccinations for the workforce also resulted in loss of program staff.