



Program #40094 - Medicaid Insurance Plan Administration and Operations 7/24/2020

Department: Health Department **Program Contact:** Jessica Jacobsen
Program Offer Type: Administration **Program Offer Stage:** As Adopted
Related Programs: 40076, 40080, 40085
Program Characteristics:

Executive Summary

This program offer describes the existing management and administration of Multnomah Behavioral Health, which is a Behavioral Health Plan Partner under contract with Health Share of Oregon to administer the behavioral health benefits for approximately 170,000 members (County residents) on the Oregon Health Plan. The behavioral health plan includes operational functions that span all levels of care related to mental health and substance use disorder treatment (from outpatient care to acute care). Also, this program oversees the administration of all directly-contracted, Medicaid-funded mental health services including (but not limited to) Assertive Community Treatment, Intensive Case Management, and Culturally-Specific services.

Program Summary

Multnomah Behavioral Health Division (BHD) manages the mental health and substance use disorder benefit for Oregon Health Plan members enrolled with Health Share of Oregon/Multnomah Behavioral Health (MBH). The Oregon Health Plan provides health coverage to low-income Oregonians who are eligible for Medicaid. Multnomah Behavioral Health currently has more than 170,000 members. This number varies from month-to-month based on the number of Oregon Health Plan members. The administration of behavioral health benefits for Health Share of Oregon member aligns with Multnomah County Board of Commissioners' responsibility as the local mental health authority and BHD's role as the Community Mental Health Program (CMHP), managing a critical aspect of the system of care for the most vulnerable residents of Multnomah County. By managing the behavioral health benefit for MBH members, BHD is able to ensure that county residents receive timely and appropriate access to care and care coordination services that prevent members from going to higher and more restrictive levels of care. Additionally, as a behavioral health plan, MBH provides billing support to community providers and also manages the oversight of all plan financials to ensure the sustainability and viability of the benefit (and that residents with the benefit can retain access to core mental health services).

The Multnomah Intensive Transition Team (M-ITT) is responsible for following up with members who are unaffiliated with mental health services within 7 days of discharge from psychiatric hospitalization. Meeting a State defined benchmark (currently 79.9%) results in approximately \$2 million in incentive funding.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Penetration rate - percentage of members who receive mental health or addictions services ¹	15.37%	13.5%	NA	NA
Outcome	Percent of members who receive outpatient service within 7 days of being discharged from hospitalization ¹	74%	72%	NA	NA

Performance Measures Descriptions

¹ Both of these measures are discontinued, MHASD no longer operates as the Medicaid Plan Administration for Health Share of Oregon as of 12/31/2019.

Legal / Contractual Obligation

Risk Accepting Entity contract with Health Share of Oregon CCO.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$0	\$4,567,066	\$0	\$1,546,919
Contractual Services	\$0	\$71,600	\$0	\$0
Materials & Supplies	\$0	\$8,608	\$0	\$11,123
Internal Services	\$0	\$1,090,694	\$0	\$815,016
Total GF/non-GF	\$0	\$5,737,968	\$0	\$2,373,058
Program Total:	\$5,737,968		\$2,373,058	
Program FTE	0.00	38.10	0.00	12.00

Program Revenues				
Intergovernmental	\$0	\$5,737,968	\$0	\$2,373,058
Total Revenue	\$0	\$5,737,968	\$0	\$2,373,058

Explanation of Revenues

This program generates \$179,624 in indirect revenues.

\$ 1,573,384 - Healthshare of Oregon (Medicaid): Based on FY20 Medicaid Rates

\$ 786,756 - Unrestricted Medicaid fund through CareOregon

\$ 12,918 - State Mental Health Grant Special Projects based on 2019-2021 IGA with State of Oregon

Significant Program Changes

Last Year this program was: FY 2020: 40094-20 Medicaid Insurance Plan Administration and Operations