



Program #40100 - Trauma Intervention Services FY 2024 Department Requested

Department: Health Department **Program Contact:** Christa Jones
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Multnomah County is invested in providing crisis response support to the community which includes providing on-scene emotional and practical support to victims, families and friends of victims, and communities impacted by traumatic events as a part of the BHD’s Disaster Behavioral Health and Crisis Services programs. Over the last two years, our community has seen the impact of a pandemic, increased gun violence and increased natural disasters (severe weather, wildfire, etc). Trauma Intervention Program (TIP) services support individuals and communities impacted by these events and more. This service is provided to individuals, families, and communities in the immediate aftermath of the event and can be initiated by law enforcement or BHD to provide on scene emotional and practical support, referrals, and follow up care.

Program Description

The Trauma Intervention Program maintains a contract with both the Multnomah County Sheriff’s Office as well as Multnomah County Behavioral Health Division (BHD) to support those impacted by violence, natural disasters, and other traumatic events. By maintaining this contract, the BHD is able to ensure that access to immediate on-scene support is available to the community regardless of law enforcement involvement.

TIP has a rigorous training program that regularly trains community members to provide this resource and support to the community 24 hours a day, seven days per week, every day of the year. In 2021, TIP had 203 active volunteers including 21 TIPTeens that work alongside adult volunteers to provide additional support to youth impacted by trauma. During FY22 TIP responded to over 1426 requests from Multnomah County to provide support with 4,710 individuals supported.

Additionally, during FY22 BHD has further supported County disaster response by utilizing TIP to provide after action phone calls and support to individuals staffing disaster response centers and shelters. Working in these settings can be very challenging and triggering for many of the volunteers and we have received an overwhelming positive response for providing this after action support for them.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Total number of community members served	4710	4800	4500	4800
Outcome	Percentage of community members who receive follow up contacts within 45 days	100%	90%	100%	95%

Performance Measures Descriptions

TIP continues to provide follow up to every participant that they have a phone number for. Additionally, they collect feedback on this through an email system that is dependent on respondent return. They do not currently collect data on the percentage of individuals without a phone number to follow up.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Contractual Services	\$52,680	\$0	\$56,378	\$0
Total GF/non-GF	\$52,680	\$0	\$56,378	\$0
Program Total:	\$52,680		\$56,378	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2023: 40100 Trauma Intervention Services

TIP continues to be a vital resource in our community. The addition of providing post-activation follow up support to severe weather shelters was well received an important addition to this contract over the past year.