

Department: Health Department

Program Contact: Kevin Minor

Program Offer Type: Operating

Program Offer Stage: Proposed

Related Programs:
Program Characteristics:

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over 60% of our patients identify as people of color, and more than 38% require interpretation with 59% of our patients indicating they are best served in a language other than English. This includes more than 100 different languages. 84% of our patients have Medicaid, 3% have no insurance, and 95% of our clients live below 200% of the Federal Poverty Level (FPL). All programs within the Health Center are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare. In 2024, two of the top five primary diagnoses addressed within all patient visits were mental health diagnoses.

Programs are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare. The majority of Health Centers patients represent historically underserved populations including Black, Indigenous, People of Color (BIPOC) communities and other vulnerable populations with the goal of reducing gaps in care and prevention of adverse health outcomes that negatively impact lives and increase the cost of care. In order to serve clients where they are at both in a geographical sense and readiness, Allied Health (AH) teams reflect these populations, including a majority of staff who are bilingual, bicultural, and other relatable lived experiences.

Allied Health, the integration of Behavioral Health and Community Health Worker Services, is core to our program. AH-Integrated Behavioral Health (IBH) offers mental health assessment, diagnosis and brief evidence-based psychotherapy, long term mental health support, and peer support for patients experiencing complex medical, mental health, and/or substance use disorders. As part of the primary care medical team, AH-IBH provides care coordination, consultation, peer support and education regarding psychosocial treatments and specific behavioral issues or barriers that arise related to a patient's health issues. Services are provided via telehealth or office visits in coordination with services provided by our AH-CHW team.

AH-CHW serves clients who experience barriers to care that would keep them from achieving their health goals and optimal health outcomes, and are able to give clients the time needed to open up, provide more personal information and express their needs. Our CHWs work with clients on the Social Drivers of Health (SDoH) and Health Education/Promotion. In addition to direct client services, SDoH work includes establishing partnerships in the community. CHWs serve as bridge-builders and liaisons with case managers and other client advocates and facilitate Health Education/Promotion and improve health and SDoH outcomes.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of patients served by Integrated Behavioral Health Providers.	4,876	6,680	6,680	6,800
Output	Number of Integrated Behavioral Health visits.	16,977	20,740	20,500	21,000
Output	Number of patients served by Community Health Workers.	4,263	6,500	5,570	6,500
Output	Total number of in person, telemedicine, and offsite visits as well as telephone encounters for CHWs.	9,508	12,450	10,206	13,000

Performance Measures Descriptions

Outputs measure the number of patients and visits during FY26 in comparison to previous years for IBH and CHW providers.

Legal / Contractual Obligation

The Health Center complies with Coordinated Care Organizations (COO) contractual requirements as well as the Bureau of Primary Health 330 Grant (HRSA) and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$6,273,204	\$0	\$7,361,629
Contractual Services	\$0	\$163,491	\$0	\$117,502
Materials & Supplies	\$0	\$78,719	\$0	\$328,059
Internal Services	\$0	\$1,566,222	\$0	\$1,917,583
Total GF/non-GF	\$0	\$8,081,636	\$0	\$9,724,773
Program Total:	\$8,081,636		\$9,724,773	
Program FTE	0.00	44.47	0.00	45.50

Program Revenues				
Intergovernmental	\$0	\$253,318	\$0	\$1,458,651
Other / Miscellaneous	\$0	\$975,500	\$0	\$198,301
Beginning Working Capital	\$0	\$0	\$0	\$1,224,142
Service Charges	\$0	\$6,852,818	\$0	\$6,843,679
Total Revenue	\$0	\$8,081,636	\$0	\$9,724,773

Explanation of Revenues

This program generates \$1,154,304 in indirect revenues.

HD FQHC Behavioral Health Service Expansion - Community Health Center GY25 \$616,000

HD FQHC Community Health Workers APM \$2,853,481, HD FQHC Community Health Workers Mcaid Care OR FFS \$40,120, HD FQHC Community Health Workers Mcaid FFS \$27,973, HD FQHC Community Health Workers Mcaid Wrap \$40,121, HD FQHC Community Health Workers Medicare \$16,288, HD FQHC Community Health Workers Quality and Incentives BWC \$671,048, HD FQHC Integrated BH Admin APM \$1,108,033, HD FQHC Integrated BH Admin CO Total \$913,441, HD FQHC Integrated BH Admin Medicare \$484,458, HD FQHC Integrated BH Admin Patient Fees \$43,950, HD FQHC Integrated BH Admin, Private Ins \$158,564, HD FQHC Integrated BH Admin Wrap \$876,312, HD FQHC Integrated BH Care OR BWC \$553,094, HD FQHC Integrated BH Medicaid FFS \$280,938, HD FQHC Operational and Quality Incentive - Support and Infrastructure \$198,301, HD FQHC PC330 - Supplement IV - IBHS - Integrated Behavioral Health Services GY25 \$167,000, HD FQHC Quality Improvement Fund Justice Involved GY25 \$500,000, HD FQHC REACH CDC Sharing \$175,651

Significant Program Changes

Last Year this program was: FY 2025: 40102 FQHC Allied Health

Two HRSA grants aimed at providing more robust services have been awarded to the Health Center. The grants focus on providing transitional support for individuals being released from mental health facilities or Multnomah County Detention Centers and expanding behavioral health access, case management, and peer support on the Mobile Health van.

A 1.00 FTE Behavioral Health Provider was added to support pediatric clients at the Northeast and East County Health Centers. This is a shared position across two sites with pediatric large pediatric practices.