

Division: Integrated Clinical Services

Program Characteristics:

Program Description

Allied Health (AH) integrates Behavioral Health (BH) and Community Health Worker (CHW) services, which are critical to our core clinical operations. This integration is delivered through two primary components:

-AH-Integrated Behavioral Health (AH-IBH) offers mental health assessment, diagnosis and brief evidence-based psychotherapy, long-term mental health support, and peer support for patients experiencing complex medical, mental health, and/or substance use disorders. As part of the primary care medical team, AH-IBH provides care coordination, consultation, peer support, and education regarding psychosocial treatments and specific behavioral issues or barriers that arise related to a patient's health issues. Services are provided via telehealth or office visits.

-The AH-Community Health Worker (AH-CHW) program serves clients who experience barriers to care that may keep them from achieving their health goals and optimal health outcomes. Our CHWs work with clients on the social determinants of health (SDOH) and health education/promotion related to their clinical care needs. In addition to direct client services, SDOH work includes establishing partnerships in the community. CHWs serve as bridge-builders and liaisons with case managers and other client advocates and also facilitate health education/promotion.

In 2025, two of the top five primary diagnoses addressed within all patient visits were mental health diagnoses. In order to serve clients where they are, in both a geographical sense and readiness, Allied Health teams reflect the populations served, including a majority of staff who are bilingual, bicultural, and have other relatable lived experiences.

Equity Statement

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

Revenue/Expense Detail

| | 2026 General Fund | 2026 Other Funds | 2027 General Fund | 2027 Other Funds |
|------------------------|----------------------|---------------------|----------------------|---------------------|
| Personnel | \$0 | \$7,361,629 | \$0 | \$6,918,537 |
| Contractual Services | \$0 | \$117,502 | \$0 | \$19,800 |
| Materials & Supplies | \$0 | \$328,059 | \$0 | \$199,979 |
| Internal Services | \$0 | \$1,917,583 | \$0 | \$1,815,917 |
| Total GF/non-GF | \$0 | \$9,724,773 | \$0 | \$8,954,233 |
| Total Expenses: | \$9,724,773 | | \$8,954,233 | |
| Program FTE | 0.00 | 45.50 | 0.00 | 41.45 |

Program Revenues

| | | | | |
|---------------------------|------------|--------------------|------------|--------------------|
| Intergovernmental | \$0 | \$1,458,651 | \$0 | \$1,112,678 |
| Other / Miscellaneous | \$0 | \$198,301 | \$0 | \$0 |
| Beginning Working Capital | \$0 | \$1,224,142 | \$0 | \$1,224,142 |
| Service Charges | \$0 | \$6,843,679 | \$0 | \$6,617,413 |
| Total Revenue | \$0 | \$9,724,773 | \$0 | \$8,954,233 |

Performance Measures

| Performance Measure | FY25 Actual | FY26 Estimate | FY27 Target |
|---|----------------|------------------|----------------|
| Number of unique patient encounters completed with a behavioral health provider | 27,880 | 28,000 | 28,000 |
| Number of unique patient encounters completed with a Community Health Worker | 11,400 | 14,000 | 14,000 |