

**Division:** Integrated Clinical Services

**Program Characteristics:**

**Program Description**

This Program Offer funds the Integrated Clinical Services Quality Assurance program, which provides quality, compliance, and technical infrastructure and resources to support all in-scope services for Federally Qualified Health Center (FQHC) and Health Resources and Services Administration federal grants.

Program functions include: performance and compliance audits, incident response, electronic health records management and support, data reporting and analysis, medical records privacy under the Health Insurance Portability and Accountability Act, accreditation under The Joint Commission, credentialing and privileging, contracts and purchasing coordination, policy management, infection prevention, risk analysis and management, client feedback, and continuous quality improvement.

These functions support the delivery of safe, high quality patient care and assure adherence to strict federal funding requirements. They also enable participation in loan forgiveness that helps with recruitment and retention as well as enhanced Medicaid revenue and other funding that ensure the sustainability of FQHC service delivery.

**Equity Statement**

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

**Revenue/Expense Detail**

|                           | <b>2026<br/>General Fund</b> | <b>2026<br/>Other Funds</b> | <b>2027<br/>General Fund</b> | <b>2027<br/>Other Funds</b> |
|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Personnel                 | \$0                          | \$5,226,319                 | \$0                          | \$5,499,826                 |
| Contractual Services      | \$0                          | \$2,705,000                 | \$0                          | \$2,214,000                 |
| Materials & Supplies      | \$0                          | \$412,024                   | \$0                          | \$113,044                   |
| Internal Services         | \$0                          | \$1,862,618                 | \$0                          | \$1,936,978                 |
| <b>Total GF/non-GF</b>    | <b>\$0</b>                   | <b>\$10,205,961</b>         | <b>\$0</b>                   | <b>\$9,763,848</b>          |
| <b>Total Expenses:</b>    | <b>\$10,205,961</b>          |                             | <b>\$9,763,848</b>           |                             |
| <b>Program FTE</b>        | 0.00                         | 27.45                       | 0.00                         | 27.95                       |
| <b>Program Revenues</b>   |                              |                             |                              |                             |
| Intergovernmental         | \$0                          | \$150,000                   | \$0                          | \$150,000                   |
| Other / Miscellaneous     | \$0                          | \$3,886,026                 | \$0                          | \$3,885,544                 |
| Beginning Working Capital | \$0                          | \$4,235,059                 | \$0                          | \$3,728,430                 |
| Service Charges           | \$0                          | \$1,934,876                 | \$0                          | \$1,999,874                 |
| <b>Total Revenue</b>      | <b>\$0</b>                   | <b>\$10,205,961</b>         | <b>\$0</b>                   | <b>\$9,763,848</b>          |

**Performance Measures**

| <b>Performance Measure</b>   | <b>FY25<br/>Actual</b> | <b>FY26<br/>Estimate</b> | <b>FY27<br/>Target</b> |
|--|------------------------|--------------------------|------------------------|
| Maintain accreditation with The Joint Commission, including the Patient Centered Medical Home standard | 100%                   | 100%                     | 100%                   |
| HRSA Community Health Center Program Grant renewed annually  | 100%                   | 100%                     | 100%                   |