

Division: Integrated Clinical Services

**Program Characteristics:****Program Description**

This Program Offer funds the Integrated Clinical Services Quality Assurance program, which provides quality, compliance, and technical infrastructure and resources to support all in-scope services for Federally Qualified Health Center (FQHC) and Health Resources and Services Administration federal grants.

Program functions include: performance and compliance audits, incident response, electronic health records management and support, data reporting and analysis, medical records privacy under the Health Insurance Portability and Accountability Act, accreditation under The Joint Commission, credentialing and privileging, contracts and purchasing coordination, policy management, infection prevention, risk analysis and management, client feedback, and continuous quality improvement.

These functions support the delivery of safe, high quality patient care and assure adherence to strict federal funding requirements. They also enable participation in loan forgiveness that helps with recruitment and retention as well as enhanced Medicaid revenue and other funding that ensure the sustainability of FQHC service delivery.

**Equity Statement**

The Multnomah County Community Health Center's vision is to ensure all people in our community receive reliable, inclusive, and high-quality healthcare. We do this with a workforce that reflects the diversity of our communities and by reducing the financial, administrative, language, and social barriers that contribute to health inequities. Our core values emphasize providing care that is tailored to each individual's needs and centered on equity and measurable health outcomes.

**Revenue/Expense Detail**

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$5,226,319	\$0	\$5,499,826
Contractual Services	\$0	\$2,705,000	\$0	\$2,214,000
Materials & Supplies	\$0	\$412,024	\$0	\$113,044
Internal Services	\$0	\$1,862,618	\$0	\$1,936,978
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$10,205,961</b>	<b>\$0</b>	<b>\$9,763,848</b>
<b>Total Expenses:</b>	<b>\$10,205,961</b>		<b>\$9,763,848</b>	
<b>Program FTE</b>	0.00	27.45	0.00	27.95

**Program Revenues**

Intergovernmental	\$0	\$150,000	\$0	\$150,000
Other / Miscellaneous	\$0	\$3,886,026	\$0	\$3,885,544
Beginning Working Capital	\$0	\$4,235,059	\$0	\$3,728,430
Service Charges	\$0	\$1,934,876	\$0	\$1,999,874
<b>Total Revenue</b>	<b>\$0</b>	<b>\$10,205,961</b>	<b>\$0</b>	<b>\$9,763,848</b>

**Performance Measures**

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Maintain accreditation with The Joint Commission, including the Patient Centered Medical Home standard	100%	100%	100%
HRSA Community Health Center Program Grant renewed annually	100%	100%	100%