

**Department:** Health Department      **Program Contact:** Christa Jones  
**Program Offer Type:** Innovative/New Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Behavioral Health Resources Center (BHRC), set to open in the Fall of 2022, will provide critical support and services to over 200 houseless individuals daily. Services will include peer-delivered social supports, trauma and equity informed shelter and bridge housing, and connections to behavioral health and long-term housing providers. The BHRC includes three distinct, yet interconnected programs focused on meeting basic needs and providing interim housing and peer support services. The three programs are the Day Center, Behavioral Health Shelter and the Bridge Housing programs.

**Program Summary**

The BHRC will provide an array of services, which include addressing basic needs, social connection, skill building, and services helping participants establish relationships with community providers. This offer includes the Day Center program, which was developed with input from peer providers and from those with lived experience of behavioral health challenges and houselessness. This program is open 15 hours per day and serves as an entry point for relationship building and engagement. This program provides access to peer services, provider referral, including referrals to behavioral health treatment, employment and housing support. This trauma-informed Day Center also provides access to showers, bathrooms, charging stations and calming spaces to relax and gain support and social connection, including on site skill building classes and community events. Behavioral health, housing and other providers are invited on site to meet with participants so that connections can be established in this “one-stop shop” and no wrong door approach.

Communities including Black, Indigenous and other People of Color (BIPOC) and LGBTQIA+ are disproportionately impacted by houselessness and the detrimental impacts of chronic behavioral health issues. Equity and trauma-informed principles have guided the design and program development to create a facility that provides a safer, calming space for healing. Staff will be trained on culturally responsive, culturally sustaining and trauma informed safety, engagement, and de-escalation practices as well as supportive and trauma informed supervision and professional support.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of individuals receiving peer delivered services and access to basic needs daily	NEW	NEW	NEW	150
Outcome	Percent of Individuals self report via feedback cards feeling safer in the facility.	NEW	NEW	NEW	70%
Outcome	Percent of participants will have access to onsite supports, including basic needs and social connection.	NEW	NEW	NEW	90%
Outcome	Percent of individuals served daily will use onsite connection to community supports.	NEW	NEW	NEW	50%

**Performance Measures Descriptions**

Measures are influenced by peer and provider stakeholder engagement and will be reviewed to identify additional program value and goal alignment as this new program develops.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$0	\$494,111
Contractual Services	\$0	\$0	\$751,095	\$1,772,928
Materials & Supplies	\$0	\$0	\$4,000	\$43,273
Internal Services	\$0	\$0	\$765,364	\$456,193
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,520,459</b>	<b>\$2,766,505</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$4,286,964</b>	
<b>Program FTE</b>	0.00	0.00	0.00	2.50

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$2,266,505
Beginning Working Capital	\$0	\$0	\$0	\$500,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$2,766,505</b>

Explanation of Revenues

This program generates \$39,857 in indirect revenues.  
 \$ 500,000 HSO Medicaid funding  
 \$ 500,000 Medicaid Beginning Working Capital  
 \$1,446,505 State Funding  
 \$ 320,000 State ARP BHRC

Significant Program Changes

Last Year this program was:

This program includes \$320,000 of American Rescue Plan funding through the State of Oregon that must be used for the BHRC. This program falls under the County's Crisis Response & Community Recovery ARP Priority area.