

#### Program #40105A - Behavioral Health Resource Center (BHRC) - Day Center

FY 2024 Adopted

Department: Health Department Program Contact: Christa Jones

Program Offer Type: Existing Program Offer Stage: Adopted

Related Programs:

**Program Characteristics:** 

# **Executive Summary**

The Behavioral Health Resource Center (BHRC) is peer-led and is designed to support adults (18+) who are experiencing serious behavioral health challenges, trauma and houselessness. The BHRC prioritizes meeting individuals' basic needs in the short-term, while working with partners to improve program processes to allow for access to more stable support in the long-term. Services are inclusive, low-barrier, safer, trauma-informed and culturally responsive. The three BHRC programs are: a Day Center, a Behavioral Health Shelter and a Bridge Housing program and will be operated by contracted providers. The BHRC Day Center opened in December of 2022. The Shelter and Bridge Housing programs will open in Spring of 2023. Operating at full capacity the BHRC will provide critical support and services to over 200 houseless individuals daily.

### **Program Description**

This offer includes the BHRC Day Center, shelter and Bridge Housing programs. The Day Center operates on the first and second floors of the facility which opened in December 2022. The Day Center is open 15 hours per day and serves as an entry point for individuals that are experiencing trauma, behavioral health challenges and/or homelessness. The Day Center provides an array of services, including access to showers, bathrooms, laundry, clothing, computers, charging stations and calming spaces to relax and gain support from peer staff with lived experience. The Mental Health and Addictions Association of Oregon (MHAAO), a peer-run and peer-led nonprofit, is the contracted provider for the Day Center. A team of 29 MHAAO peers staff members oversee the Day Center operations and connect with peer participants to increase peer engagement, efficacy and wellness.

The Behavioral Health Shelter program will have 33 beds and be a mixed gender shelter. The length of stay is 1-30 days. The Bridge Housing program will provide 19 beds, offer mixed gender housing, and the length of stay is 1-90 days. The participants that utilize the shelter can choose to enter the Bridge Housing Program and develop stable and long term plans for wellness and housing. Both programs will be operated by the same contract provider, be staffed by professionals with lived experience, and be supported by clinical staff. Pets are also welcome in both Programs.

Both programs will have the opportunity to connect with the social services provided in BHRC Day Center and their individual program staff. The BHRC has invited community partners to collaborate toward a collective effort to support program participants at the BHRC. The facility has designated office space(s) on each floor to offer community providers and partners the opportunity to access the BHRC. The BHRC facility offers access to wifi, computer stations, activity space, printing, and basic physical needs (restrooms, shower, laundry, water, snacks, coffee, & tea). The BHRC Day Center vision is to have community partners connect with program participants on site, offer services, make referrals to partnering organizations, establish housing plans, offer skill shares, and art classes; the sky's the limit. The BHRC leadership and MHAAO has worked to establish the BHRC Community Partner (CP): agreements, schedule, and menu of services that will be offered to peer participants, ongoing.

Performance Measures								
Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer			
Output	Number of individuals receiving peer delivered services and access to basic needs daily	NEW	150	136 (1)	150			
Outcome	% of participants using shelter beds will engage in service planning to address behavioral health & housing	NEW	50%	NEW	50%			
Outcome	Percent of participants will have access to onsite supports, including basic needs and social connection.	NEW	90%	NEW	90%			
Outcome	Percent of individuals served daily will use onsite connection to community supports.	NEW	50%	NEW	50%			

#### **Performance Measures Descriptions**

Measures are influenced by peer and provider stakeholder engagement and will be reviewed to identify additional program value and goal alignment as this new program develops. Since we have combined this program offer with 40105B, we have added in a shelter and bridge housing specific outcome for FY24. (1) FY23 estimate is based on the number of individuals that received services Dec 5- Jan 1, 2023.

## **Revenue/Expense Detail**

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$494,111	\$0	\$384,674
Contractual Services	\$751,095	\$1,772,928	\$0	\$1,434,987
Materials & Supplies	\$4,000	\$43,273	\$0	\$10,500
Internal Services	\$765,364	\$456,193	\$1,339,025	\$200,169
Total GF/non-GF	\$1,520,459	\$2,766,505	\$1,339,025	\$2,030,330
Program Total:	\$4,286,964		\$3,369,355	
Program FTE	0.00	2.50	0.00	1.50

Program Revenues								
Intergovernmental	\$0	\$2,266,505	\$0	\$2,030,330				
Beginning Working Capital	\$0	\$500,000	\$0	\$0				
Total Revenue	\$0	\$2,766,505	\$0	\$2,030,330				

## **Explanation of Revenues**

This program generates \$53,738 in indirect revenues.

State: \$ 1,335,000 - BHRC HUD Funding

Federal: \$ 500,000 - HSO - Behavioral Health Resource Center

Federal: \$ 75,113 - Trillium - Behavioral Health Resource Center (BHRC)

State: \$ 120,217 - OHA Behavioral Health Community Mental Health Programs & Capital - BHRC

## Significant Program Changes

Last Year this program was: FY 2023: 40105A Behavioral Health Resource Center (BHRC) - Day Center

Since last year, the BHRC Day Center has opened its doors to the community and shelter and Bridge Housing programs are in development.