

Division: Behavioral Health

Program Characteristics:

Program Description

Peer Support Staff at the Behavioral Health Resource Center (BHRC) provide low-barrier connection and support through a Day Center, Referral Van and Outreach Teams. These staff link people to basic needs services onsite, and offer connection, hope and direction. The BHRC provides a unique peer-operated and trauma-informed model that provides increased access to people most marginalized and vulnerable due to systemic oppression and historical trauma.

* The Day Center currently serves around 115 people daily through a system that reduces competition for resources and supports engagement with peers. Services include access to showers, bathrooms, laundry, clothing, computers and printing, WIFI and charging stations, mail service, snacks, coffee, activity space, and safe, calming spaces to relax and get support from peer staff. The program increases access to referrals and housing options, provides access to medical services through partnerships with other Health Department programs, and operates during severe weather. Peer support reduces stigma and increases access to support and resources helping people take a first step towards housing stability.

* The Referral Van operates daily from 6am-2pm offering initial support and connection to over 250 people a day. Clients can access coffee, resources, and basic supplies as well as entry tickets to the Day Center. This connection increases treatment readiness and likelihood of engaging at the Day Center.

* The Outreach Team engages with people in a 2-10 block radius around the facility, inviting them to the BHRC for services or referring them immediately to other community partners. This team successfully refers three people to detox a day, and dozens more to community services, including emergency beds on-site in the BHRC Shelter. They also partner with police to help get people into culturally competent services, treatment and shelter in real time.

Equity Statement

The BHRC is designed to be intentionally inclusive of individuals belonging to some of the most marginalized and vulnerable populations in Multnomah County recognizing that those with intersectional identities (Black, Indigenous and other People of Color; Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual, and Two-Spirit; persons with disabilities; and others) are over represented in the houseless population.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$481,854	\$342,359	\$0
Contractual Services	\$2,180,248	\$1,771,907	\$3,678,493	\$307,620
Materials & Supplies	\$196	\$8,368	\$2,827	\$0
Internal Services	\$1,147,489	\$194,894	\$1,343,014	\$7,368
Total GF/non-GF	\$3,327,933	\$2,457,023	\$5,366,693	\$314,988
Total Expenses:	\$5,784,956		\$5,681,681	
Program FTE	0.00	1.80	2.00	0.00
Program Revenues				
Intergovernmental	\$0	\$791,223	\$0	\$86,988
Beginning Working Capital	\$0	\$228,000	\$0	\$228,000
Total Revenue	\$0	\$1,019,223	\$0	\$314,988

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Total number of entries to the day program	36,102	37,553	38,000
Total number of interactions at outreach van	N/A	96,924	98,000