



Office of Citizen Involvement  
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Contact us for more news and information about how to have a voice in county government! Check us out at [www.citizenweb.org](http://www.citizenweb.org) and on Facebook and Twitter.



*"I know of no safe depository of the ultimate powers of society but the people themselves."*

*—Thomas Jefferson, 1821*

#### Citizen Involvement in the Multnomah County Home Rule Charter

##### 3.75. Citizen Involvement.

- (1) The office of citizen involvement is hereby established. The office of citizen involvement shall develop and maintain citizen involvement programs and procedures designed for the purpose of facilitating direct communication between the citizens and the board of county commissioners.
- (2) A citizens' committee and the structure of the citizen involvement process shall be established by ordinance.
- (3) The board of county commissioners shall appropriate sufficient funds for the operation of the office and the committee.
- (4) The citizens' committee shall have the authority to hire and fire its staff.

[Amendment proposed by Ord. 427 §2 (1984) (ballot measure 25), adopted by people Nov. 6, 1984]



## Multnomah County Office of Citizen Involvement (OCI)

# Annual Report (FY 2011-12)

"I would **encourage** anyone with an interest in **strengthening** mental **health** services, public **safety**, bridges and transportation, **sustainability** initiatives and many other critical efforts, to **contact the Office of Citizen Involvement** to discover more about the **many opportunities** that are available for **citizens** to have a **voice in county government**."

—Steven Joiner, CIC Chair

- ✓ Provided support to 78 citizens who volunteer for the Citizen Involvement Committee (CIC) and its programs.
- ✓ Citizen Budget Advisory Committees (CBACs) presented recommendations to the Board of Commissioners for the FY 2012-13 budget.
- ✓ Hosted an online budget survey completed by more than 530 people. The survey was also translated into Spanish. The report analyzing the results was delivered to the Board of Commissioners and other decision-makers for them to consider in their budget decisions.
- ✓ Conducted live recruitment campaign at 11 events to recruit new volunteers and to educate the public about the county.
- ✓ Hosted a topical forum to educate the public about the transformation of the Multnomah County health system.
- ✓ Organized four Diversity Outreach Workshops for Multnomah County employees and other outreach professionals working for government and non-profit organizations.
- ✓ Undertook Department Review of the Human Services Department.
- ✓ Added a new CIC Outreach & Diversity Subcommittee to address issues related to recruitment, outreach for CIC activities, and diversity.
- ✓ Constructed and launched new Spanish website with content about county services and becoming involved with county decision-making. Additionally, conducted outreach to Latino community by distributing Spanish materials, working with service providers and attending events.
- ✓ Consistently posted new material to OCI website, and Facebook and Twitter accounts. Maintained online database listing county volunteer opportunities and the profiles of volunteers.
- ✓ Updated significant publications and outreach materials.
- ✓ Coordinated 2012 Volunteer Awards where 59 volunteers were honored, including Dr. Keren Brown Wilson, who received the Gladys McCoy Award.
- ✓ Honored District Attorney Michael Schrunk with the 5th annual Sy Award at the CIC Annual Dinner for his service and commitment to justice for all.
- ✓ Contributed OCI staff time supporting efforts of employee resource groups (Vital Aging Network & Public Safety Committee).



- ☐ Continue to increase public access to information about volunteer policy advisory roles in relation to county services.
- ☐ Continue conducting summer and fall live recruitment campaign to recruit new volunteers and educate the public about the county.
- ☐ Continue CIC Outreach & Diversity Subcommittee to study related issues and make recommendations to the larger committee.
- ☐ Maintain OCI English and Spanish websites, social media accounts, and online database listing county volunteer opportunities and the profiles of volunteers.
- ☐ Complete Department Review of the Human Services Department and initiate one of another county office or department.
- ☐ Create more resources to support county committee staff, including establishing meetings for staff to assemble to address important issues.
- ☐ Host 2-3 Diversity Outreach Workshops, including a session at the annual Northwest Public Employees Diversity Conference.
- ☐ Continue support for the county's Citizen Budget Advisory Committees.
- ☐ Host the Multnomah County Volunteer Awards Ceremony, and present the 2013 Gladys McCoy Award winner.
- ☐ Present the 5th annual Sy Award at the 2012 CIC Annual Dinner.