



telephone interpreting

quick reference sheet

This reference guide is designed to help you and your colleagues use the Telephone Interpreting service as easily as possible. For more information on the service, please visit



Reference Card

To access an interpreter:

1. Place the non-English speaker on hold (transliterations for "one moment please" can be found on the right).
2. Dial **1-800-874-9426**
3. Have your Telephone Interpreting access number ready (make a note of it in the box below) :
4. Specify the language needed.
5. Conference in the non-English speaker and wait for the interpreter to come on the line.
6. Proceed with the conversation.
7. Announce 'end of call' when you are finished!

"One moment please"

Below are phonetic transliterations of the phrase "One moment please" in a number of major languages:

Arabic	Lahza-Wahida men fadlak
Armenian	Meg varssan, yete hajik
Bengali	Ektoo Shomoy liney thakoon
Cantonese	Cheng Dang Yat Dang
Czech	Momment, proseem
Dutch	Ain ouchenblic astublief
Farsi	Lutfan yek dageegah
French	Un momen sil voo play
German	Eihnen Mohment, bitteh
GujeratiEk minute raah juo please
Hindi	Zaraa Hold Keejeeyea
Hungarian	Kerame Varion
ItalianSee praga dee attenda rey, grazie
JapaneseSho sho omatch koodasay
KoreanJam can man yo
Mandarin	Cheng Dung Dung
Malay	Seelakan tungoo sebentar
Portuguese	Shper hum mumentu
PolishProsheh chekatsh
PunjabiIk mint thero
Russian	Adnu minutu, pozhalsta
Slovak	Momment, proseem
Spanish	Oon momento por fahvor
Thai	Kruna rouh sak kru
Urdu	Mehrbani kar kay thora intezar karien
Vietnamese	Xin Doi Mot Chut

Service provided by

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